

# Student Development and Enrollment Services



# Transition Update



*We need a name for this newsletter!* Please continue sending your suggestions to Ken Lawson via e-mail, memo, phone, etc. This divisional newsletter will be published throughout the year to keep everyone informed on the happenings in SDES.

## ***A word from the VP..***

It gives me great pleasure to welcome **Dr. Craig Ullom** as our new Associate Vice President for Campus Life. His impressive credentials include a doctorate from the University of Georgia and various administrative positions at numerous institutions. Craig began his student affairs career as a Residence Hall Counselor at Eastern Illinois University in 1975. Since then he has had significant experience at the following universities: Nebraska, Georgia, Miami and Radford (Va.). He joins us after a tenure of five years as Vice President for Student Development and Dean of Students at Hendrix College.

An active professional, Dr. Ullom has made numerous presentations at national and state conferences and conventions throughout the nation. While Director of Student Life at the University of Miami, he founded the Department of Student Development Services and the Leadership Institute. Since then he has been very active in the leadership development of students.

At UCF he will oversee the Campus Life area which encompasses Housing and Residence Life, the LEAD Scholars Program, Student Health Services, Recreational Services, Student Union, Judicial Affairs, Greek Life, Student Activities, Evening and Weekend Services, Areas Campuses, Student Information, Campus Ministries, and the BPW Scholarship House.

His broad experience and expertise will bring additional excellence and support to the division, staff and students. Please join me in welcoming Craig to the University of Central Florida.

*Tom Huddleston*

## ***We've defined our Mission, Values & Purpose***

### **PURPOSE**

*Provide excellence in student services integral to the development of a meaningful collegiate learning experience.*

### **KEY DIVISIONAL VALUES**

***Caring, Commitment, Collaboration, Honesty, Inclusiveness, Innovation, Integrity, Loyalty, Operational Excellence, Respect and Trust.***

### **MISSION**

*The Student Development and Enrollment Services Division provides services through activities, programs and opportunities that establish a meaningful collegiate student learning experience.*

*This will be developed through a productive work environment that recognizes employees' contributions and teamwork.*

*The primary activities, programs and opportunities of Student Development and Enrollment Services contribute to enrollment growth, campus life and academic development support services for a diverse and talented student population.*

*The composition of student services will be based on assessed needs, targeted populations and institutional priorities.*

*Collaboration and partnerships will be a cornerstone within the Student Development and Enrollment Services Division to ensure broad support and quality outcomes.*

***In transition... There will be a Divisional Meeting on Friday, September 25th, from 8-9 a.m. to which all employees are invited to attend. The meeting will be held in the Cape Florida Ballroom (SU 316) and will feature an update on the "State of the Division" by various members of the SDES team. Please plan to attend.***

***The grapevine says... The National consortium for Academics and Sports has relocated from 210 ADM to Wayne Densch, Bldg. 38, Suite 123. This is also the location of the Academic Services for Student Athletes Department. Please make note!***

***The move is over!*** *The refurbishing of suite 282 ADM is finished--for the moment. New blinds, wallcovering and carpeting have been installed resulting in a new, brighter look. Additional plans are in motion to remodel the support staff area of the suite, but for the moment the mess is over.*

*In review, Tom Huddleston, Linda McCloe, Paul McQuilkin and Darlaina Shackelford have moved to 282 ADM while Greg Mason, Janell Kownslar, A.J. Range and Gloria Jimenez have relocated to ADM 210.*

*All are invited to visit these individuals in their newly enhanced settings.*

**News you can use!** As a condition of receiving Federal Aid, the University must assign an office with the responsibility of coordinating and accounting for all students' financial resources. That responsibility has been delegated to the Student Financial Assistance Office. This office is required to document all waivers, direct payments of tuition and other charges, and scholarships along with all other traditional financial aid programs. Many of these charges are automatically posted from the accounting records to the student's financial aid file. In many instances, the recording of these resources causes students to be overawarded--meaning they have received aid in excess of their need and/or budget. When an overaward occurs, the office is responsible for making adjustments to the student's aid package to eliminate the overaward. This must be done in compliance with regulations in order to avoid financial penalties and the loss of federal aid for UCF students.

Even though the law must be followed, the office makes every effort to find the solution that least impacts the student. Most often, adjustments involve the reduction or repayment of student loans. Students are very much offended by these procedures resulting in creating mistrust or the belief that the Student Financial Assistance Office is inefficient.

Because the office must comply with Federal regulations, they ask the UCF community to assist by providing notification of resources for students as soon as possible. This allows the office to make adjustments and changes early; hopefully lessening the impact on the student and improving customer service. Understandably, students who are impacted at the last hour with financial aid changes are upset.

**People in the news...** *The Registrar's Office is pleased to announce that **Julie A. Hite** has accepted the position of Associate Registrar. Formerly Associate Registrar at the College of Charleston, Julie has been with the university for the past year as Student Affairs Director within the Registrar's Office. In her new role as Associate Registrar, Julie will direct the development of time-sensitive, customer-oriented policies, processes and systems that support registration activities, graduation services, and academic records management. Additionally, she will manage the production of the undergraduate catalog and class schedule.*

...The division would like to express best wishes to **Mike Bosley** (Student Government Advisor) in his new role as Director of Student Life at Valencia Community College.

...The Student Academic Resource Center would like to thank **Reuban Rodriguez** (Director of Student Activities) and the Campus Activities Board (CAB) for their assistance in providing social activities for the Pegasus '98 and summer CAP programs.

**Positive Attitude Corner...** *"Rebellion against your handicaps gets you nowhere. Self-pity gets you nowhere. One must have the adventurous daring to accept oneself as a bundle of possibilities and undertake the most interesting game in the world--making the most of one's best."*  
*Harry Emerson Fosdick*

**Some points of pride!**

**Greek Affairs** indicates that **Sorority Rush** was the largest in UCF history. **Greg Mason** reports that 724 women registered for Sorority Rush. This number is 25% above last year's record of 544 women registering. This year's "quota" (i.e., the maximum number of women a chapter can pledge) was set at 65. This is the largest quota that UCF has attained and brings the average chapter size to 130 members. The national headquarters for Chi Omega, the university's newest sorority, reported that UCF was the largest "expansion effort" they have seen in their history. The UCF greek system is one of the fastest growing in the country and is recognized as one of the top systems in the State of Florida.

**Veterans Affairs** reports that its Institutional Effectiveness Performance Measurement results projected a 25% student veteran pre-certification rate 30 days before the fall semester. The office actually exceeded that measurement by having an 88% result! Kudos to the staff!

**Multicultural Student Services** completed a major renovation project in August. The staff are so excited about their new digs they have planned an open house. Thanks for everyone's patience and cooperation during the refurbishment.

**More people in the news...** *Maribeth Ehasz*

*extends a special thank you to the following staff in SDES who volunteered to help with the August 13, 17 & 18th Orientation sessions. Your assistance to both students and parents was greatly appreciated:*

- |                       |                         |                          |
|-----------------------|-------------------------|--------------------------|
| <b>Jameer Abass</b>   | <b>Ron Atwell</b>       | <b>Sonny Bell</b>        |
| <b>Mike Bosley</b>    | <b>Susan Burritt</b>    | <b>Inez Ford</b>         |
| <b>Jim Gracey</b>     | <b>Mark Hall</b>        | <b>Ed Hampton</b>        |
| <b>Walter Hite</b>    | <b>Anna Jackson</b>     | <b>Garth Jenkins</b>     |
| <b>Jackie Jessup</b>  | <b>Lisa Johnson</b>     | <b>Laurie Kemper</b>     |
| <b>Loren Knutson</b>  | <b>Elena Michelson</b>  | <b>Linda McCloe</b>      |
| <b>Chris McCray</b>   | <b>Sue McKinnon</b>     | <b>Ron Nebgen</b>        |
| <b>Carrie Patrick</b> | <b>David Pavlannis</b>  | <b>A.J. Range</b>        |
| <b>Mary Rente</b>     | <b>Audrey Russell</b>   | <b>Sandy Rodenbrock</b>  |
| <b>Scott Shorr</b>    | <b>Bob Snow</b>         | <b>Travis Spaulding</b>  |
| <b>Cathy Spoone</b>   | <b>Carolyn Standner</b> | <b>Lory Ann Varella</b>  |
| <b>Paul Viau</b>      | <b>Jimmy Watson</b>     | <b>Harriett Yearwood</b> |
|                       | <b>Jill Ziegenfuss</b>  |                          |

**Newsletter names...** *Names suggested thus far for this newsletter are: **Bragging Writes**, **Service Station**, **InfoVation** (information and innovation) all submitted by "the far side" (Student Legal Services). Others have suggested: **Optimum Foundation**, **Halcyon** and **Salute**. Keep them coming.*

**A final "chuckler"...** *"Energizer Bunny arrested, charged with battery!"*