

## Student Development and Enrollment Services



# UKnighted



The divisional newsletter will be published throughout the year to provide information about SDES.

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### A New Beginning for Student Government

By Bryan D. Farris

As the Millennium fast approaches, so do some exciting and promising changes within the area of Student Government Administration. Last May, both **Montel Watson**, *Coordinator of Business Services for Student Government*, and **Ossie Pala**, *Student Government Advisor*, resigned their positions to pursue other promising opportunities. Montel is now the *Associate Director of Physical Plant* at UCF and Ossie is the *Director of Student Activities at Embry-Riddle Aeronautical University*. While this was first seen as a difficult situation, it quickly became an opportunity to affect some significant change in the way that Student Government is advised at the administrative level. On July 12<sup>th</sup>, **Dr. Sharon Ekern** became the *Director of Student Government Administrative Services*. Shortly thereafter on September 1<sup>st</sup>, **Lori Korman** became the *Director of Student Government Support Services*. Then on September 30<sup>th</sup>, upon the retirement of Dr. Ken Lawson, the duties of SDES Administrative Support were transferred to **Dr. Paul McQuilkin**, *Assistant Vice President Administrative Affairs*. The stage was now set for a new era of supportive guidance on the administrative level in the Student Government Offices. So... Who are these folks now advising some of UCF's most promising student leaders? Let's find out!

**Dr. Sharon Ekern**, *Director of Student Government Administrative Services*, received her B.A. in Business Administration from Columbia College, her Master's in Public Administration and her EdD in Educational Leadership, both from UCF. Dr. Ekern left the Marine Corps in 1990 and settled in Orlando taking a job at UCF as the Assistant Director of Purchasing. She was eventually promoted to Associate Director and remained in that position until accepting the post in SGA. Sharon stated she would like to see SGA develop a more positive image on campus among both the student body and faculty and staff. She sees that many of the problems of the past are already being remedied. For instance, a new one-hundred page financial manual which outlines all Student Government financial procedures has been created to streamline and clarify the purchasing process. Sharon perceives that students should be able to use their experiences in student government as a learning opportunity. She sees her role as an advisor, one who assists students by overseeing that operations are carried out in a legal and appropriate manner.

**Lori Korman**, received her B.A. in Policy Management Studies at Dickinson College, a Master's in Student Personnel at Penn State University and a second Master's in Business Administration from the University of Baltimore. Lori comes to us from Louisiana State University - Shreveport, where she started as Assistant Director of Student Activities and then advanced to becoming the Director. Her areas of oversight included the Student Union, Greek System, Intramurals, Leadership and Programming. Lori said that she felt like the time was right to make the move to UCF. She sought the opportunity to work on a big campus and she enjoys the climate of Orlando. Most importantly, she looked forward to the challenges that Student Government would surely present. Lori's vision for Student Government is an inclusive leadership ideal. She stated that she is going to challenge students to reach their maximum potential by thinking "outside the box."

**Dr. Paul McQuilkin** earned a B.A. in Business at Kent State



Dr. Sharon Ekern, Dr. Paul McQuilkin, and Ms. Lori Korman

University, an MBA at Ohio University and a Ph.D. in Higher Education Administration from Iowa State University. Dr. McQuilkin came to UCF in 1971 and worked as the Dean of Men. He held that position until 1980, when he moved over to the Division of Academic Affairs as Associate Dean of Undergraduate Studies. Then in 1998, when the merger between the Division of Student Affairs and the Division of Enrollment and Academic Services took place, he became Assistant Vice President of Administrative Affairs for the newly created Division of Student Development and Enrollment Services. Dr. McQuilkin views student government as a learning laboratory to train students in leadership as well as accountability. He also feels that effective communication is the key to a healthy and successful relationship between Student Government and Administration.

Many changes have already taken place in the way that the administrative staff of Student Government functions - from the addition of a Senior Accountant to a Senior Fiscal Assistant, who will be responsible for the inventory of all student government property. Both students and staff are working to make the UCF Student Government Association once again the best in the State of Florida.







## People in the News...

**Dr. William O. Faulkner** has been appointed *Director of Student Leadership Programs*. Dr. Faulkner assumes overall responsibility for the offices of LEAD Scholars, Greek Affairs, Student Activities, and Campus Ministries within the Campus Life unit. Dr. Faulkner earned a B.A. in Psychology from St. Andrews Presbyterian College, a M.Ed. in Student Personnel in Higher Education and a Ph.D. in Student Affairs Administration from the University of Georgia. Dr. Faulkner comes to UCF from the University of Connecticut where he served as Associate Director for Student Development and Learning. While at the University of Connecticut, he created new student/leadership development interventions in addition to related assessment strategies. Other professional assignments have included Director of Student Activities at the University of Tampa, and experience in judicial programs and leadership development, student activities and residence life at the University of Georgia. Dr. Faulkner will begin his appointment on December 13. *Please join SDES in welcoming Dr. Faulkner to the Campus Life staff.*



**Bob Faust**, *Director of Student Health Services*, spoke before the National Orientation Directors Association Conference (NODAC) on November 8 in Tampa. Calling upon his 22 years of experience with Walt Disney World, Bob's subject was "Creating Mouse Magic: Disney World's Approach to Quality Customer Service." Over 600 luncheon attendees from colleges and universities all over the U.S. were challenged to consider the potential of offering "world class service" to students visiting their campus as a means of recruitment. They were also given a six point plan to create and implement such service.

ASAP extends a warm welcome to **Dr. Emily Santiago**. Emily is the *Interim Assistant Director for Career Development Advising*. She will provide leadership to the unit to develop integrated academic and career preparation programs for the first and sophomore years.

**Shannon Bergman & Jan Lloyd** presented a session at the *State NASPA Drive-In Conference* on the "sophomore slump" with a program titled, *Sophomore Satisfaction - Are We Meeting the Mark?* The same presentation was conducted by Jan Lloyd at the *9th Annual National Conference of Students in Transition* which took place in St. Louis. The LEAD Scholars Program is one national program that will be featured in a monograph on research conducted and programs offered regarding sophomore satisfaction.

The LEAD Scholars Program welcomed **Leighann Manzoor** to the staff on November 29th. Leighann will be working as a *Program Assistant* and comes to UCF from the Florida State Department of Corrections. Welcome Leighann, we're glad to have you as part of our SDES family!

## UCF Students Prove they are "Leaders of the New Millennium"

The first ever joint *Leadership Symposium* and *Greek Council Leadership Conference* was a huge success. This program was designed to further develop student's leadership skills. Over 70 students from various clubs, organizations and fraternities and sororities attended the half-day workshop on October 9th, which was themed "*Leaders of the New Millennium.*" A few of the educational sessions included topics on Retreat Planning, Risk Management, Business Etiquette, Working with Advisors, Leaders and Community Service, New Member Education, Rush, Recruitment and Retention, Diversity, as well as obtaining funding for organizations through Student Government. Notable speakers, included **Dr. Tom Huddleston**, *Interim Vice President for Student Development and Enrollment Services*; Gert Garman, UCF Alumni Association; J. T. Thompson, National Interfraternity Conference Member Services Consultant; Bruce O'Donoghue, International President of Alpha Tau Omega; Dr. J. Patrick Figley, National President of Pi Kappa Phi and Ryan Serber, Reporter for WFTV Channel 9. His leadership conference was an all-student run program and was jointly sponsored by the Interfraternity Council, Panhellenic Council, Office of Student Activities, and the UCF Student Government Association.



## REGISTRARS

**WELCOME...** **Linda Philabaum** is the newest addition to the Registrar's Office. Linda fills the *Administrative Assistant* post vacated by **Pamela Brady** who accepted the position of *Academic Advisor for Academic Services*. Linda comes to UCF from Indiana University South Bend where she worked for the University's largest department, Mathematics and Computer Science. In addition to her administrative duties, she also worked closely with the Registrar's Office tracking MATHCS requirements and facilitated registration.

**HONORED...** **Dore Carter**, *Assistant Registrar*, was recently inducted into the Golden Key National Honor Society as an honorary member. Andrea Almeida, president of the local chapter of the GKNHS, expressed her gratitude for Dore's support. "Her help in certifying prospective inductees is crucial to our local chapter."

**AACRAO...** **Paul Anderson**, *Visiting Associate Registrar* and current Past President of AACRAO (American Association of Collegiate Registrars and Admissions Officers), attended the Louisiana AACRAO meeting in New Orleans, October 5-8 and the Board of Directors meeting in Washington, DC, October 15-18.

**Saiful-Islam Abdul-Ahad** (affectionately known as Professor Saif), *Interim Director of the Academic Exploration Program* office, has been selected for inclusion in the *Who's Who Among American Teachers, 2000*. Davis Wallace a successful former History student, recommended Professor Abdul-Ahad for this honor because "he made a difference in his life."



## Points of Pride...



### Kudos to... Orientation Center

The Orientation Center presented their collaborative *Social Responsibility and Diversity* skit at the *1999 National Orientation Directors Association Conference* in Tampa in November 1999. The Orientation staff, **Cynthia Arnaud**, **Jennifer Boyce**, **Ingrid Gonzalez**, and **Andrea Almeida** presented on behalf of the UCF campus community. The skit was created and produced from the combined efforts of the following offices: Student Activities, REACH Peer Education, Campus Ministries, and Counseling and Testing Center. Our vision and commitment to excellence was shared with Orientation professionals from all over the country. Many thanks for all the hard work everyone contributed!!

The Orientation Center was also presented with an award for Special Populations out of 250 entries in the Publications and Media Showcase at the NODA Conference. They have been recognized by higher education, advertising and graphic design professionals for their Orientation Invitations and Student Packets created for UCF transfer students!







### Student Health Services

The Student Health Center took it's flu shot show on the road in November for the convenience of UCF staff and faculty. Nurses set up shop and administered the injections at various locations around campus and even at the Research Pavilion. As a result, a total of 284 people are now ready for the "bug" should it pay our area a visit this year. This figure of total shots compares to only 88 last year and 72 the year before.

Student Health Services reports that it still has a few doses of flu shot vaccine left for staff and faculty. If you missed the previous opportunities to be "shot," it may not be too late. Call Claudia Witcher, R.N., at the Health Center (3-5275) for availability and times.

If you think that's convenient service, the Health Center also wants to remind you that its expanded Pharmacy now carries a wide variety of over-the-counter medications, personal hygiene and household products, available to staff and faculty members at competitive prices.

### An Honorary Society for Non-Traditional Students

The University of Central Florida has nominated the first group of honorees to join PINNACLE - The Non-Traditional Honor Society. PINNACLE is a national honorary society that is comprised of adult students and other non-traditional students, who have achieved at least junior status, have a minimum 3.0 GPA and are involved in three (3) civic/community activities. Once the applications from qualified candidates were received, a committee consisting of faculty, staff, and non-traditional students selected the peak performers to be inducted into this national honor society. The following honor members will receive a lapel pin, membership certificate and a diploma seal at the Spring awards ceremony: Lynne R. Etheridge, Jill F. Haire, Florence A. Famarola, Carmen C. Shrum, James L. Middlekauff, Monica Leppma, Stuart I. Rinsinger, and Susan P. White.



# HOMECOMING!



**T**raditional  
**U**nforgettable  
**C**elebration  
**F**un!

### "We Don't Jeopardize, We Specialize!"



The Unit of Special Programs November 8<sup>th</sup> presentation, titled "We don't Jeopardize.. We specialize!"

suggested not only the services provided by the unit, but the format of the presentation as well. Representatives from various divisional offices collaborated on several different teams competing for bragging rights (and some door prizes) in the Special Programs Unit version of the popular TV game-show; Jeopardy! Questions were compiled from information provided by each of the seven offices within the unit into categories ranging from "Mission Possible!" to "Great Expectations." An active audience provided "Questions" to "Answers," engaged in lively debate with the host, and participated in facilitated discussions regarding issues and opportunities for collaboration. The program closed with a wrap-up by Assistant Vice President, A. J. Range who reiterated not only the goals, and purpose of the Unit of Special Programs, but also the collaboration required by the unit mission to provide leadership and advocacy in programs and services, which enhance and complement existing support and programs to maximize collegiate success for students with special needs. The specialized presentation provided for an interactive experience that was both enjoyable and educational. We would like to extend our thanks to all those who attended and contributed to the success of the Unit of Special Programs presentation.



### Get Well Wishes!

...to Dr. Garth Jenkins and Ann Schuster from Judicial Programs who are both recovering from recent surgery. We wish them well, a speedy recovery, and we hope to see them back at UCF soon!

The Off-Campus Student Resource Center wishes to thank Student Legal Services, Student Activities, Health Resource Center and Recreational Services and the management and staff of the three off-campus student residential facilities which were visited for their participation and support of the **Off-Campus Road-Showcase!** The three off-campus student complexes which were visited, Broadwalk Apartments, College Park/Knight's Court and Northgate Lakes Apartments, deserve a special thank you for their cooperation and hospitality in providing accommodations for us to bring important campus information, fun and PIZZA to collectively 300 students who were in attendance at the events. The collaborative efforts of both on and off-campus resources working together, made the first three of many, "Off-Campus Road-Shows" a great success! **From the**

**Off-Campus Student Resource Center**

### SAACURH 1999... A HUGE Success!

It is as easy as ABC (Achieving Better Communities) was the theme for the conference hosted by the UCF United Resident Student Association, from November 5-7, 1999. After an extensive search, the UCF student resident group won the privilege of hosting this annual event. The SAACURH (South Atlantic Affiliate of College and University Residence Halls conference) has not been hosted in the state of Florida for ten years, so this was quite an honor for these UCF resident students. The conference, which has been in the planning stages for the past year, was planned by 25 dedicated student leaders from the United Student Resident Association. Over 800 delegates, from 75 different institutions, attended this fun-filled event. Included in the weekend were a skit night, leadership programs, and motivational speaker-James Malinchak. Also presenting was our own Dr. Craig Ullom, who served as keynote speaker, discussing the challenges that student leaders and administrators should address with the development of their community in the residence halls, more specifically: construction and renovation of halls, residence hall environments, use of technology, and how students are spending their time. The conference received rave reviews from the participating student delegates. Positive feedback was also given in reference to the beautiful UCF campus, modern facilities and wonderful hospitality. The SAACURH 1999 Team would like to thank the Department of Housing and Residence Life and SDES for their constant support and encouragement for this program. Congratulations to the students who worked tirelessly for over a year to bring this successful endeavor to UCF.





## UCF McKnight Center of Excellence Regional Brainbowl Competition



Connie Buckner of the McKnight Center of Excellence (Office of Student Outreach Program) organized this year's Black History & Culture Brainbowl which was held on November 13th at the Dr. J.B. Callahan Neighborhood Center. The Eagles of Greenwood Lakes Middle School were crowned regional champions and will represent Central Florida in Tampa for the state finals. The event encourages students to learn about African-American history and heritage.

## SACSA

Several Graduate Assistants from SDES Division attended the 50<sup>th</sup> Annual Conference of the Southern Association of College Student Affairs in Louisville, KY from November 6-9. Attending were: **Bryan Farris** (Office of Assessment and Planning); **Jill Painter** (Evening and Weekend Student Services); **Julie Erlandson**, **Chanda Torres** and **Gerald Jones** (Student Activities) and **Kelly Sullivan** (Greek Affairs). Also in attendance were **Peter Wallace**, Coordinator of Dispute Resolution Services and **Laura Waltrip**, Program Coordinator for the Campus Activities Board. All who attended felt that they gained a lot of insight into the area of Student Affairs and would recommend this conference to anyone interested in making contacts in the field or learning more about the emerging field of Student Personnel Administration.

## Debbie Madison & Recreational Services Honored

On November 11, 1999, the American Red Cross awarded **Debra Madison**, Assistant Director of Aquatics & Outdoor Adventure, a Certificate of Appreciation. James Ledbetter, Director of the Orange County American Red Cross, awarded this certificate in recognition of Recreational Services' partnership with the American Red Cross, and for making the Recreational Services' mission of Community Health & Safety a reality in Central Florida. Madison states, "We strive to continue offering quality aquatic and safety programs to UCF students and the surrounding community. Through partnerships like the American Red Cross, we hope to see our programs continually grow." The primary use of the UCF pool in the past has been for lap swimming, open swimming, a training facility for a couple local high school swim & water polo teams, and the home of the UCF Water Polo Club Team. Since Ms. Madison arrived at the University of Central Florida in August 1998, the aquatic program has grown tremendously, and it now offers lifeguard training, CPR training, SCUBA classes, and swimming lesson for adults and children, on a regular basis. If you have any questions regarding the aquatic programs, please call Recreational Services at 823-2391.



## Corrections in November's UKnighted

- In the 'On the Move' section, the incorrect date was listed for Dr. Emily Santiago's move. The correct date was October 4, 1999 instead of September 24th. Sincere apologies to Emily, the readership, and ASAP staff.
- The title 'FY is Hard at Work' should have been FY is Hard at Work!

## Registrar's Holiday Schedule:

The Registrar's Office will be open from 8a.m. to 5p.m. Monday, Wednesday, Thursday & Friday, and 9a.m. to 5p.m. on Tuesday following the Saturday, December 18th Commencement. The modified schedule continues through December 30.

## Wesley Foundation Christmas Happenings



• **Annual Student Christmas Party** - Wesley will be having their 5th Annual Christmas Party on December 3rd at 6:45. We will go to the Women's and Children's shelter to pass out gifts and sing carols then travel to Anna Jackson's home for a gift exchange. Meet behind the Student Resource Center at 6:45. Don't forget to bring a gift under \$5.00 to participate in the gift exchange.

• **Spring Break Mission Trips** - Wesley Foundation will be sending two teams to Belize in South America and Atlanta, GA over the Spring Break.

## Student Academic Resource Center (SARC)

SARC is one of the most preferred study places on campus and will be open 24 hours beginning Monday, November 29 at 8:00a.m. through Friday, December 10, 1999 until 5:00p.m. During this 24-hour "final exams period" SARC can provide students with the following services:



- An academic setting for studying
- A place for study groups to meet
- Computer access for preparing papers and reports, e-mail access and access to vital information on the information KIOSK
- Tutoring services (Please check the tutoring schedule for tutoring hours)

If you need additional information, please call x5130. SARC is at PC1-102 near the Biological Sciences Building.



## "FY - Orientation Center Collaboration Partners"

First Year Advising and Information Services (FY) and the Orientation Center teamed up on mid-October to hold two FTIC Orientation Focus Group Sessions. Seventeen students gave us their opinions on every aspect of the Orientation program. The information gathered from these sessions will be very useful in the planning of next summer's Freshman Orientation programs. One fact that really stood out was that four out of six students who's first choice university was not UCF, attribute UCF's Orientation program in helping them make up their mind to attend UCF.

## When Editing Your Own Copy

Whenever you write something, you should know how to edit and polish your own copy. Here are some guidelines to follow when editing for:

- Brevity.** Cut every word that adds nothing to meaning. Example: Change "during the course of" to "during."
- Clarity.** Don't use vague adjectives when specific ones are called for. Don't write, "We received numerous inquiries." Instead write "We received 14 inquiries."
- Tone and Style.** Make sure your words sound as if they come from a human being and not an institution. Example: Instead of writing "Further notification will follow," write "I'll keep you informed."
- Variety.** Avoid starting each sentence with the same part of speech, such as a noun or pronoun. Caution: Don't try to start each sentence with a different part of speech. Just strive for some variety.
- Content.** Make your purpose immediately clear. Don't force your reader to wade through several paragraphs before understanding why you wrote the piece.
- Paragraph Strength.** See to it that each paragraph deals with only one topic. Including too many will make your reader work too hard.

