## **Student Development and Enrollment Services**

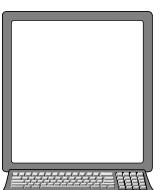


## UKnighted



The divisional newsletter will be published throughout the year to provide information about SDES.

Volume 2, No. 8 February, 2000



an audit using special software designed to give a complete profile of each machine including all the software it contained. By doing this we were able to determine what everybody needed to make their machines Y2K compliant as well as develop a more comprehensive picture of our inventory." This information also helped

There are several very good reasons why the Y2K bug didn't affect SDES on January 1, 2000. Simply put, they are the Registrar's Office Computer Applications Coordinator, Michael Pinn, and his dedicated Y2K Group. "Our division as a whole has 630 computers divided into approximately 39 different areas," said Mike. "The first thing we did was perform

## SDES is Y2-OK! develop a Y2K manual for the

Mike and his team develop a Y2K manual for the division. "There are over 150

#### Mike Pinn

Computer
Applications
Coordinator
Registrar's Office

software packages used in our division," Mike explained. "We researched all of them, found all the fixes and Y2K updates that were needed, and placed them on the SDES file server. That way, technical support personnel and users alike didn't have to search for a manufacturer's website, try '50 times' to get on, study their literature in order to figure out what was needed, and then download the fix. One of the things our Y2K manual did was to explain how to get them directly from our file server. This saved a great deal of time and proved to be a much more efficient way of doing business."

"Some areas within SDES had their own technical support personnel while others didn't," Mike continued. "We provided training and Y2K support to departments that had their own

computer personnel and they did a wonderful job upgrading the computers in their areas. We coordinated our efforts with the University's Y2K 'point man,' Ken Schramm, to ensure we followed a team approach to the Y2K problem."

Mike discovered that some folks within SDES, who didn't have their own technicians, actually felt comfortable using the Y2K manual his team had developed to perform their own upgrades. "We provided assistance to those within the division who tackled their own upgrades and then we completed Y2K fixes on the remaining machines."

An additional benefit of the Y2K project was that it provided Mike and his team with the opportunity to perform other valuable upgrades and system checks. "In addition to making our computers Y2K compliant, we upgraded everyone to GroupWise 5.5 and most people up to Netscape 4.5. On many machines we found older software, some of which had been installed incorrectly, which was actually slowing them down. In the end, not only were we able to make those machines Y2K compliant, we were actually able to improve their performance. It was our chance to optimize each computer."

Preparing for Y2K was a huge undertaking by any standard. *Congratulations to Mike and his team for a job incredibly well done!* --Submitted by Charles Roller, Assistant Director Info/Publication Services

For those of you who haven't notice it, UCF has a new Web Page with a different look and format. For several weeks the Assessment and Planning staff have been working with the UCF Web Master and individual SDES units to make sure our division's information is accurate and up-to-date. The Assessment and Planning Office has overall oversight and responsibility for SDES web information and SDES Web page. Each unit is required to appoint at least one staff member with responsibility for maintaining and updating information for their particular unit. If you have questions, comments, suggestions, or need assistance, contact Judy Pardo or Ron Atwell, at 3-2628.



## **An Example of Excellence**

The Non-Traditional Newsletter, Vol. 1, Issue 2, Spring Semester 2000 Florence Fumarola, also known as mom, grandma and student has always been active. She is a licensed Real Estate Broker, an Appraiser and a State Licensed Real Estate Instructor. As a student in her senior year at UCF majoring in Vocational Education and Industrial Training, she finds time to volunteer her services in tasks that she never considers menial. It is her belief that lives are touched by getting out there and doing no matter what her schedule looks like. She is satisfied to be in the background helping out. To those of us who know her, we can rely on her work ethics to get the job done. Although life has had its twists and turns, she believes that there is a purpose to each experience. In addition to her work and studies, she also volunteers her services of reading to the partially blind elderly. It is important to Florence to be there when her family, especially her grandchildren, have needs. Keeping her commitments to her family is important, whether it is making Swedish pancakes for the holidays or listening to her children. It is without a doubt that Florence has earned the status and recognition of being a member of **PINNACLE-The Non-Traditional Honor Society.** By the way, Florence is very young 67 year old Non-Traditional Student.

# ACT

## Last graduates of the 90's:

Assistant Registrar, **Dore Carter**, reports that 1700 Bachelor's Degrees were awarded during the Fall 1999 UCF Commencement. The total number of students who graduated during the Spring, Summer, and Fall Commencements of the last year of the 20<sup>th</sup> Century was over 6,650.

"Baby I love you but I just can't laugh!" was just one of

the programs presented by the UCF Resident Assistants at the recent Florida Resident Assistant Seminar, hosted by Florida International University in January. Two other programs were presented, "United We Stand: Working with your Hall



Government," and "RESPECT." 19 Resident Assistants and five Graduate Assistants represented UCF at the seminar.

Peer Education program has moved! REACH has taken over Trailer 618, formerly occupied by Human Resources.

Their new extension is 5457. The Campus Wellness Center remains next door in Trailer 617. Their extension is still 5841. Both are located in front of CREOL. Be sure and check out the new offices if you're in the area.

#### Remember...

Wellness
Center
will be doing
Mini Champ

"In Search of Campus Life?"
Here is another upcoming event Campus Life is presenting:

## Eat Right, Feel Good, Look Great!!

Healthy Refreshments

**Tests which** 

includes:

pressure,

body fat,

flexibility,

and strength.

blood

## Featured Speaker **Deanna Latson**

National speaker and member of the Physicians Committee of Responsible Medicine

Tuesday, February 29 • 8 am-10 am SU Cape Florida Ballroom

Campus Life updates fitness facilities and programs available for staff.

## **Lake Claire Re-Opened**

The Lake Claire Recreation Area is now open on Tuesday's and Thursday's from noon to 3:00pm. Lake Claire is complete with picnic pavilions, a beach and dock, nature trail, sand volleyball courts, and



Door Prizes

numerous water craft including canoes, paddle boats, surf bikes, kayaks, and row boats available for check-out. The Lake Claire facilities are also available for reservation for campus events and functions. Contact Recreational Services for more information at 823-2408 about checking-out equipment and reserving facilities, or visit the website at http://pegasus.cc.ucf.edu/~rec

### Residence Halls... Get REAL!

Get REAL (Realizing Educational Achievement in Libra), a new academic initiative, is now in place in the Libra Community, Residence Halls. The program, which is promoting an academic focus for the living area, is based on a partnership with the UCF community. University faculty, administrators, and others, will be invited in to facilitate programs for the residents. The series will feature programs like:

like: Time Management, Management, and How To succeed in a class of 400. UCF community members, who are interested in participating with



President's

Dinner

the program, are encouraged to call 823-5015 for more information.

## Undergraduate Admissions hosts annual Scholars Day and President's Dinner

Undergraduate Admissions is looking forward to a busy Spring 2000! In addition to the general Open Houses planned for April 15 and 22, Undergraduate Admissions is hosting two premiere UCF recruitment events: UCF Scholars Day and the 3<sup>rd</sup> annual President's Dinner for National Merit students. Both events, scheduled for Saturday, March 25, are designed to recognize the outstanding academic achievements of our prospective Fall 2000 freshmen. Though Scholars Day is a campus-wide effort, it differs from the general Open House model in that it is offered only for those students who have been accepted to and offered merit scholarships by the university. The Scholars Day itinerary also includes classes taught by

Later that evening, President and Mrs. Hitt will host the 3<sup>rd</sup> annual President's Dinner for National Merit students. Burnett House provides the perfect setting for the capstone UCF recruitment event for National Merit students and their families.

UCF faculty, guided campus tours, and presentations by The Honors College and LEAD Scholars program.





## People in the News...

Transfer Services is pleased to announce the appointment of Charlene Stinard as the Assistant Director of Transfer Services. Charlene comes from the Office of Undergraduate Admissions where she worked extensively with transfer students and was Director of Enrollment Services for the UCF Brevard area campus. Prior to her position in Undergraduate Admissions, she served as the Assistant Registrar at UCF. Charlene earned her masters in political theory from Columbia University in New York. She also did extensive graduate work in American government at the University of Massachusetts. She has experience with the Environment Protection Agency and the Kansas Natural Resource Council. After moving to Florida, her initial appointment with UCF was a visiting faculty member in the Political Science Department teaching undergraduate courses in American government. Welcome, Charlene!

#### **Unit of Special Programs**

Welcomes Aboard Norman J. Edwards

A hearty welcome and greetings was extended to **Norman J. Edwards** on December 17, 1999 as the new *Assistant Director*, *McKnight Center of Excellence*, within the **Department of Student Outreach Programs**. Norm is a native Floridian, UCF alumnus, former Captain in the United States Army, and former Metropolitan Orlando Urban League employee. He also has worked in Undergraduate Admissions and in Student Outreach Programs.

**Cathy Barbano**, MS, RD, LD/N, of UCF's Wellness Center, was featured in a recent issue of the national periodical, <u>Today's Dietician</u>. Cathy, who is a Registered Dietician, heads up our campus program of counselling,



teaching and promoting good eating habits. Rather than taking the approach "less (food) is better... which leads to the belief that 'none is best,' Cathy and her two student Nutrition Assistants use the 'non diet' approach, encouraging instead realistic lifestyle tactics.

R

Since opening its larger Pharmacy last year and keeping it open until 9 p.m., the **Student Health Center** has seen a dramatic increase in its prescription customers and over-the-counter product sales. For that reason, they are pleased to welcome a second full time

pharmacist, **Nichole Morrow**. Nichole joins the staff after working four years with Eckerd Drugs in Oviedo. She hails from Indiana and attended pharmacy school at Butler University in Indianapolis.

**Macrina Raghunanan**, *Admissions/Registrar Officer*, received the "Outstanding Registrar's Office Employee Award" for the Fall 1999 semester. The Award recognizes Macrina's positive attitude, dedication, and professionalism as well as her initiative.

Macrina anchors the front desk of the Registrar's Office where she cheerfully greets students and helps them resolve the many challenges they face navigating a large university system.

Congratulations Macrina!

"Outstanding Registrar's Office Employee Award"

De volume Prince Employee Award

Macrina Raghunanan

Proportion To

Congratulations Macrina!

## Points of Pride...

The Orientation Center successfully serviced 606 students for Orientation on January 3, 2000. The session would not have been a success without the many SDES staff that volunteered to help with check-in, passing out materials, directing students, and answering questions! Thanks to:

Emily Santiago from Academic Support and Advising Programs, Terri Cothern, Pat Fuller, Summer Patrick, and Annie Ware from the Career Resource Center, Mike Burgan, Bob Harman, Rich McLaughlin, Albina Pavicic, and Valeska Wilson from Counseling and Testing, Karolyn Campbell, Tim Edwards, Nancy Heger, Dave Pavlonnis, Laine Powell, Bob Snow, Cathy Spoone, and Paul Viau from First Year Advising and Information Services, Pete Wallace from Judicial Programs, Jan Lloyd and Leighann Manzoor from LEAD Scholars, Jameer Abass from Non-Traditional Evening/Weekend Student Services, Jimmy Watson from Off-Campus Resource Center, Ron Atwell and Judy Pardo from SDES Assessment

and Planning, Sandra Jaggernauth from the SDES Vice President's Office, Melissa Rivera from Student Academic Resource Center, Glen Carlson, Erin Casale, Sharon Ekern, Lori Korman, Rummy Miranda and Vicki Ortiz from Student Government, Mark Poisel, Charlene Stinard, Cheryl Walker, and Elvis Wannamaker from Transfer Services.



#### **Student Financial Assistance**

For the award year of 2000-2001, beginning the end of January, the SFA will send individual postcards reminding returning students to file their FAFSA (Free Application for Federal Student Aid) for the 2000-2001 school year. Once we receive

each individual federal form, we will inform the student that we have received their information and when to expect their award letter. At this time, we will also send them additional documents to complete. By utilizing this method, we hope to accomplish two things:



- 1) getting the students to apply by the March 1st priority deadline date
- keeping the students informed of the process, and in return, cutting down on phone calls from students asking about their status.

In addition to the postcards and other mailings, the SFA is taking advantage of our website to get the information out to students. Since April of 1999, there have been nearly 50,000 hits. We encourage students to use this site for applying for aid, forms and documents, scholarship listings, and all general financial aid information. This site is linked to POLARIS so the student will be able to view their personal file.

A reminder to all departments that employ college workstudy students: Please encourage your students to get their paperwork in by the priority deadline date of March 1<sup>st</sup> in order to ensure their college work-study eligibility.

#### **Welcome on Board!**

The Student Academic Resource Center (SARC) welcomes **Lynne Branham** as the new *Coordinator of Learning Support*. Lynne has numerous years of experience working with tutoring programs and advising students. She received her Masters of Art in Education from Southern Nazarene University. We are excited to have Lynne as a member of the SARC team.



## **TUTORING:** Working together for Academic Success

Tutoring is an integral part of programming and services provided by the Student Academic Resource Center (SARC). Students are provided individual and group tutoring assistance to meet their specific needs. SARC provides tutoring in 12 subject areas including Accounting, Biology, Chemistry, Physics, Statistics, and Spanish. During the Fall semester, a total number of visits to the SARC for tutoring was 2,304. Tutors received training and are well prepared in their assigned subject areas. Peer tutoring has been effective in assisting students to improve knowledge of challenging subject matter.

SARC provided tutoring for a Psychology Nursing course during the 1999 Fall semester and according to Dr. Frances Smith:

"When I called you, we had a number of students who had scored so poorly on the Assessment Test and Test 1 that it seemed predictable that they would not be successful, based on stats from previous classes. However, in the end, we did not have anyone who was unable to progress to the next level because of our course (i.e., no one made a D or a F). A big part of that change can be attributed to the tutoring. Thank you so much for adding us on after you had made your plans. It helps faculty as well as students to have this support."

Tutoring schedules for the 2000 Spring semester are available at SARC or you can receive information by calling 3-5130. Encourage students to take advantage of this free service on campus.



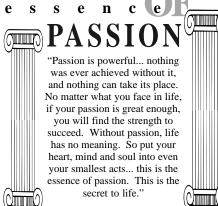
## Summer Conference Assistant Applications

**Available** Applications for the Summer 2000 Housing Conference Assistants will be available in February

with interviews following in March. Students interested in living in the residence halls and working with the summer conference programs should pick up an application packet in the Housing Administration Building or call 823-4663 for more information.

International
Student
Association held its
annual meeting at
Lake Claire on
Sunday, January
16. Elections for a
new board was
held at the Picnic.
125 students were
present.
Congratulations to

the New Board!



Tax exempt bonds sold to finance Academic Village I

After months of hard work, with the Division of Bond Finance, \$28,140,000 in tax exempt bonds were sold to finance Academic Village I. The Department of Housing and Residence Life, which



receives no state funding, will use the funds to construct the housing facility, which will add 450 residence hall style spaces and 350 apartment style spaces to the current on-campus housing population of approximately 2,500. The bonds will be paid back entirely from student rental rate proceeds.

#### **Latest Brevard News:**

- Welcome to **Phil Carreras** the newest VA work study assistant. Phil is originally from Philadelphia and his major: health services administration.
- VA Chapter 31 Counselor, **ITZA TORO**, will be at the Brevard Campus Life Office on Feb 2, Feb 22, Mar 21 and Apr 12 from 10am to 4:15pm. Call (321) 632-1111, ext. 65555 to make an appointment.
- Jim Smith, Coordinator, will be attending the upcoming UCF Continuing Education conference "Laptops in the Classroom" on Feb 3 &4, 2000 in Orlando.
- The Brevard SGA Office is holding a regular weekly "Spirit Day Wednesday Luncheon" from Noon to 2:00pm in front of the SGA Offices, Rooms 237 & 238 of the Lifelong Learning Center. *All UCF students are invited to stop by!*

## UCF STUDENT WINS ORDER OF OMEGA SCHOLARSHIP - Orlando, FL

Stephanie Levinson, a senior and member of Alpha Delta Pi Sorority at the University of Central Florida has been awarded a \$500.00 Patrick W. Halloran Scholarship Award by the National Order of Omega. Order of Omega is a national leadership honor-

ary society for students with membership in national general or social fraternities and sororities. Levinson was recognized for her outstanding leadership contribution and involvement at the University of Central Florida. She has served as chapter President and Executive Vice President of Alpha Delta Pi, a member of G.A.M.M.A. (Greeks Advocating Mature Management of Alcohol) and was selected as

## **Greek Affairs**

The Order of Omega Scholarship program was established to recognize scholarship ability, participanion and leadership in campus organizations, citizenship, service to the Order of Omega and campus Greek community. Further, it is also intended to support future graduate studies. Since 1985, the National Order of Omega has awarded 677 scholarships totaling \$250,200.00.

Woman of the Year in 1998. In addition to her extracurricular activities, she has earned several honors and has been inducted into Order of Omega, Omicron Delta Kappa and the Golden Key Honor Society.

## **Parent's Night Out!**

Want a night out without the kids? The Wesley Foundation will be hosting 'Parent's Night Out' on February 18 from 6-10p.m. Snacks and games will be provided for your children with supervision. \$10 for first child, \$8 for 2nd child, \$2 for 3rd child, 4th child free. The Wesley Foundation is raising money for the Spring Break Mission Trips to Belize, Central America and Atlanta, GA. Call 823-5335, ask for Amy and make a reservation for your children.



