

# Student Development and Enrollment Services



## UKnighted



The divisional newsletter will be published throughout the year to provide information about SDES.

Volume 2, No. 9

March, 2000

### **An Optimal Transfer Experience for Students!**

UKnighted had the opportunity to ask **Dr. Mark Poisel**, *Director of Transfer Services*, to enlighten SDES with information regarding his department:

*The Office of Transfer Services is housed in the unit of Academic Development and Retention as part of the Division of Student Development and Enrollment Services. We have three full-time staff members, two half-time OPS employees, an OPS webmaster, and three student assistants. Formerly known as Community College Relations, the name of the department was changed at the beginning of this academic year to Transfer Services.*

**UK: What is the vision for Transfer Services?** The Office of Transfer Services is committed to providing an optimal transfer experience for students by offering information, referrals, and services which lead to a successful transition to UCF. Transfer Services will assist students in their preparation to transfer to UCF, in their transition to the university, and through their progression toward graduation. Through collaboration and partnerships with internal and external constituencies, the office serves as an advocate for transfer students to enhance their academic readiness for university level course work and to provide necessary services for a smooth, seamless, and successful transition to the University of Central Florida. The vision for transfer services can be summed up in three words: preparation, transition, and progression.

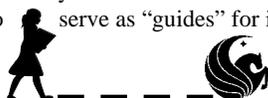
**UK: What are your immediate goals?** The first goal is to make sure that students and professionals (whether on campus or at other institutions) know that Transfer Services exists and that we are here to assist students. The office was previously named Community College Relations which was not a true indication of everything we do. Students are more likely to understand that Transfer Services is here to help them than if they see the name Community College Relations. In addition, we want to make sure that all transfer students know we are here to help them and not just community college students. Our second goal is to assist more students who are already here at UCF. We know that students have many transfer issues once they get on campus, and we want to help students in resolving any of the challenges they face in transferring to the university. We have actually had numerous students come to our office and ask for assistance which has been more than in previous years. What a great concept, and we certainly want to help more students. My third goal is to assess what the transfer student needs and wants from Transfer Services. As the university changes and grows, I would like to create services geared to the needs of the students we serve. We will be spending some time in the near future talking with students, faculty, and staff to gather information so we can determine a better way to assist students through their transition.

**UK: With over 45,000 students projected in 2010, what are your goals to transition new students then?** First and foremost, we want to make sure that transfer students are prepared for their academic programs. We will continue to make sure that the community colleges and other institutions know what courses students should take prior to enrolling at UCF. Academic preparation is key to their smooth transition and success. Secondly, we are currently developing the concept of a Transfer Student Center for prospective and current students. Plans are already underway to locate our office more in the center of campus and actually have a transfer student resource area staffed by UCF transfer students to serve as "guides" for incoming transfers and other current students with issues related to transferring.



**Dr. Mark Poisel**  
Director of Transfer Services

*"We want to make every effort to help any transfer student in their transition to UCF. My office serves as a point of contact to get transfer students to the office that can provide them the services they need. We want to work with students before and after they arrive at UCF."*



#### **The Office of Transfer Services provides the following services and resources:**

- Accurate and current information about university programs and policies including entrance and exit requirements as well as other transfer concerns.
- Support and referral for transfer students before and after they enroll at UCF
- Written articulation agreements between the university and the community colleges
- Systems to improve the academic readiness of students to pursue their major fields of study and complete their baccalaureate degrees in a timely manner.

*The Director of Transfer Services is responsible for assisting transfer students experiencing problems while developing alternatives and programs to prevent transfer problems from occurring.*

**UK: Give SDES your thoughts/philosophy and summary.** Transfer students are a significant portion of the university's population. Because of the large number of transfer students, we want to be able to provide them the services they need in order to have a smooth transition and successful experience at UCF. The Office of Transfer Services is committed to assisting those students before they arrive at UCF and during their initial term. We are participating in various programming activities on campus to make sure the needs of transfer students are considered. This year we have been involved with Orientation, Welcome Expo, the Senior Year Experience, and the Ethics & Integrity Workshop Series. We also collaborate with the community colleges to attend various functions on their campuses. We are here to make the transition process a seamless one and help students resolve their transfer issues. We want to make a transfer student's experience a positive and memorable one.

#### **It's a FACT:**

- Works with over 6,000 transfer students each year
- Publish each year a transfer student guide, a transfer student counseling manual, and a counselor update.

Transfer Services is located at TR619, Tel: x2231 • Fax: x3955  
Transfer Student Hotline - x5959 • Counselor Hotline - x2231  
Website: <http://pegasus.cc.ucf.edu/%7Erelation/>



# People in the News...

## Welcome to SDES!

The Unit of Special Programs welcomes **Dr. Philip N. Kalfin**, the new *Director of Student Disability Services*, to SDES! Phil, as he likes to be called, began work on February 7th in Student Disability Services (SDS). Phil has worked in the field of special education in Orange County Public Schools for over 25 years as a teacher, consultant, and manager. He earned his doctorate in Education Leadership from the University of Florida, Master's from the University of Miami, and his B.B.A. from Baruch College, City University of New York. The Unit of Special Programs is very pleased and excited to have Phil as our Director and look forward to his leadership and contribution to the team.

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*Student Health Services* welcomes **Dennifer Herold-Mallonee, ARNP**, to the staff as the newest nurse practitioner. (Yes, it is Dennifer, not Jennifer!) She graduated from the UCLA Medical Center program and has been in practice for over 20 years. Dennifer, who originally hails from Maine, will work in the Women's Clinic each afternoon and evening.

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*Student Outreach Programs* would like to welcome **Pamela Leonard, Office Assistant**. Pamela, a native Floridian, comes to us from Florida A & M University. While at FAMU, Pamela worked for the University's Registrar Office (Graduation Specialist) and College of Arts and Science (Economics – Office Manager). She is married to a loving husband, Wesley, who is a minister and has two wonderful children. Her hobbies include nature walks, spending quality time with her family, swimming and traveling.

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Great news this month from *Undergraduate Admissions*! The office recently welcomed two new *Assistant Directors*, **Ruben Delgado** and **David Jackson**. Ruben is new to the staff, while David returns after serving UCF this past year with the office of Multicultural Academic Student Services. This Spring is a busy one with staff hosting area and regional receptions, and UCF Scholars Day scheduled for March 25. We are also excited about the ongoing National Merit student recruitment efforts that so far have brought in 50 National Merit applicants. Keep up the good work, Undergraduate Admissions!

The staff in the Orientation Center, Jennifer Boyce, Jacqueline Jessup, Scott Hicks, Ingrid Gonzalez, Andrea Almeida and Lisa Doornbosch would like to acknowledge all the offices and individuals in SDES that have been involved in Orientation and thank you for the many hours that you contribute to our university-wide program! We are looking forward to another successful summer!



Thanks to... Maribeth Ehasz and Carolyn Standner from *Academic Development and Retention*, Saiful-Islam Abdul-Ahad, Sonia Gonzalez-Smith, and Beth O'Rourke from *Academic Exploration Program*, David Dees from *Academic Services*, Sandy Reeves, Deborah Foreman, and Rafael Robinson from *Academic Services for Student Athletes*, Patricia Pates from *Academic Support and Advising Programs*, Craig Ullom from *Campus Life*, Steve Kessler from *Campus Ministries*, Corrine Russo, Ron Nebgen, Terri Cothorn, and Annie Ware from the *Career Resource Center*, Bob Harman, Al Bross, Mike Burgan, Laurie Kemper, Elena Michelson, Albina Pavicic, Laura Peddie-Bravo, and Valeska Wilson from the *Counseling and Testing Center*, Bob Snow, Tim Edwards, Dave Pavlonnis, Laine Powell, Cathy Spooner and Paul Viau from *First Year Advising and Information Services*, Greg Mason from *Greek Affairs*, Betty Jobs, Kate Benson, Amanda Boyer, Shannon Goodblood, Doug Lacey, Nivea Lima, Carmen Matias and Patricia Slupecki from the *Health Center*, Chris McCray, Christi Hartzler, Tamara Jones and Triscia Panarello from *Housing and Residence Life*, Garth Jenkins from *Judicial Programs*, Jan Lloyd and Shannon Bergman from the *LEAD Scholars Program*, Inez Ford, David Jackson, and Ivey Johnson from *Multicultural Academic and Support Services*, Jameer Abass from *Non-Traditional and Evening/Weekend Student Services*, Jimmy Watson and Delores Hamilton from *Off-Campus Resource Center*, Erin Vertolli from *REACH Peer Education*, Loren Knutson from *Recreational Services*, Dennis Dulniak, Paige Borden, Dore Carter, Sandra Bulger, Bryan Morris, Charles Roller and Barbara Smith from the *Registrar's Office*, A.J. Range from *Special Programs*, DeLaine Priest, Dennis Congos, Dawn Currier, and Christy Sidhu from *Student Academic Resource Center*, Reuban Rodriguez, Jean Holt, and Laura Waltrip from *Student Activities*, Tom Huddleston from *Student Development and Enrollment Services*, Pat Ferguson from *Student Financial Assistance*, *Student Government*, Patti MacKown from *Student Legal Services*, Mark Hall, Polly Tonsetic, Tracy Balkham, Gary Campbell, Suzi Halpin, Melinda Karvonen, Frances Pacionne and Jim Wilson from the *Student Union*, Mark Poisel, Charlene Stinard, Cheryl Walker and Elvis Wannamaker from *Transfer Services*, Gordon Chavis, Susan Burritt, Loren Herren, Kristi Millirons and Debbie Reynolds from *Undergraduate Admissions*.

The Registrar's Office is proud to announce that **Bryan Morris** is *February's UCF Employee of the Month*. Bryan serves as *Computer Programmer Analyst Manager* for the Registrar's Office. His diligent, tireless contribution to the intensive Summer orientation process was noted as a major factor in his selection.

"I, probably more than anyone, have seen how hard you all (Registrar's Office staff) work and how devoted to the office you all really are ... time and time again, I've seen you all pitch in and help each other out." Bryan continued, "That is why I want to thank you and tell you how much it means to me to work with each and every one of you. You are all my friends ... Thank you all very much." -Bryan Morris

## Going Above and Beyond!

**Gail McCoy**, Senior Accountant of Assistant VP/Administrative Affairs, prepared special Valentine cards and candy gifts for students coming to the ADM 282 on Valentine's Day!! Gail took no credit for her work and signed the valentines, "**From: Your SDES Family!**" Thanks Gail for going above and beyond!

**Jo Ann Whiteman**, *Graduate Assistant of Non-Traditional and Evening/Weekend Student Services* was one of two students chosen and recommended to the BOR for consideration in representing UCF and the State University System of Florida on the statewide Articulating Coordinating Committee. Students from the ten state universities have been recommended to the Chancellor. One student will be chosen to be the student representative for the State University System and recommended to the Commission of Education for appointment to the committee. *Good luck, Jo Ann!*

## STUDENT FINANCIAL

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*Executive Director*, **Mary McKinney**, has been appointed by Commissioner of Education, Tom Gallagher, on behalf of the Florida Department of Education, as the State University System member of the Florida Council of Student Financial Aid Advisors.

**Diane Reitz**, *Senior Financial Aid Officer*, and **Nina Shurdom**, *Coordinator*, represented UCF at the Annual SASFAA (Southern Association of Student Financial Aid Administrators) Conference, held in Biloxi, Mississippi the week of February 14<sup>th</sup>.

**Jean McClellan-Holt**, *Student Activities Program Coordinator*, was recently elected Omicron Delta Kappa Province V Faculty Director. Elections were held at the National Convention in Saint Louis. Province V encompasses all schools in Florida except those in the Panhandle.

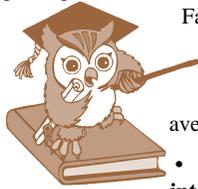




# Points of Pride...

## First Year Advising and Information Services (FY)

• **Collaborative Freshman Success Efforts - FY** along with the **Student Academic Resource Center (SARC)** and **Greek Affairs** teamed up this past fall to assist freshman Greek pledges have a successful first semester. The **"Greek Success Pilot Project"** proved to be beneficial to the voluntary participants (n=63 or 8% of Greek pledge classes). After reviewing the Fall 1999 term grades, male participants (fraternities) had an average GPA of 2.47 compared to 2.31 for non-participants and female participants (sororities) had an average GPA of 3.06 while the average GPA for non-participants was 2.79.



• **FY and Career Resource promote freshman internship opportunities - FY** has teamed up with

Career Resources to promote an opportunity for freshman students to participate in the Lockheed Martin Work Study Program. FY sent information brochures about the program to 525 of its assigned advisees majoring in business, computer science, and engineering who earned a 3.20 GPA or higher during the Fall 1999 term. According to Kerry Fortson, Coordinator of UCF/Lockheed Martin College Work Study Program, they have received nearly 200 responses from interested freshman prompted by the brochure mailing.

### PeopleSoft Progress: The Registrar's Office

continues to prepare for the implementation of PeopleSoft. 100% of the staff has completed the on-line interactive Navigation tutorial and 94% have completed the Campus Community tutorial. **Julie Hite**, *Student Records Functional Analyst*, reflected,



*"The entire staff worked together to ensure that the Registrar's level of operational excellence was maintained as each member completed these self-guided tutorials. I think it's a noteworthy example of how our team pulls together to achieve our goals."*

### Congratulations to the following employees who received a certificate of completion!

#### Supervisory Skill Series:

Sherri Swallow, *Student Disability Services*  
Randal Hansche, *Student Union*  
Linda Shutley, *LEAD Scholars Program*  
Dianne K. Ryder, *Student Union*  
Joanne Piersall, *Recreational Services*

#### Accent on Excellence Series:

Susan Mindak, *Student Disability Service*

#### Advanced Leadership Series:

Barbara Sherwood, *Counseling and Testing*

### Did you know?

Student Activities has now reactivated the UCF Non-Traditional Student Association. In the meantime, the word has been spread of this activation and additional 14 students have been added to the list of members. There are now a total of 26 members.

### "Who wants to be a Millionaire?"

The Student Financial Assistance Office (SFA) had their SDES presentation on February 24th in the SU Cape Florida Ballroom. Nearly 100 fellow SDES employee attended the event. *Executive Director Mary McKinney* opened with a segment of the goals and objectives of the SFA office. **Pat Ferguson**, an *Assistant Director* in the SFA, showed a video on Financial Aid Awareness and did a short presentation on the financial process that a typical UCF student would go through. To see if everyone was paying attention to the video and the presentation, Pat used the information from the two mediums for the "Who Wants to Be a Millionaire?" game. Four different contestants were picked from the audience (by way of a door prize ticket) and played the game. All four contestants ended winning a \$1,000,000 prize (some with the help of lifelines).



## Outdoor Spring Festival

March 21, 2000 • 10am-3pm on "The Green"

The **Off-Campus Student Resource Center** and the **Non-Traditional Student Services Office** are collaborating together to present an outdoor festival showcasing various local community services and products. Although, this is not a vehicle for on-campus sales, this will be an excellent opportunity for businesses and services to showcase their specialties to student consumers. The festival will benefit students living on and off campus. Many students living on and off campus have bus schedules with work and classes and are unaware of the many new and innovative services and products that are available to them right in their local communities. Therefore, the **Off-Campus Student Resource Center** and **Non-Traditional Student Services Office** will be making an effort to increase student awareness of the helpful products and services available to them. The festival is open to the UCF community. *Mark your calendars!*



**LEAD Scholars** have been matched and trained for assistantships for the spring semester. Each semester, the LEAD Scholars Program matches students with faculty/administrators. The goal is provide students with a special learning experience related to their career choices or areas of interest. The unique benefit to the students and faculty/administrator is

### LEAD Scholar Programs

## NEWS



that each student is paid by the LEAD Scholars Program and the Office of Student Financial Assistance while developing a mentoring experience and a pragmatic approach to "real-life" professional learning. We accept applications twice per year. **If you are interested in mentoring and working with a LEAD Scholar, please feel free to contact our office at x2223.**

**ALTERNATIVE SPRING BREAK:** During Spring Break 2000, two groups of 12 Lead Scholars will participate in two heart-touching projects. **Kasey Helton**, *Assistant Director*, will host one group while the students devote their time and energy to building homes with the organization Habitat for Humanity in Augusta, Georgia. **Associate Director, Jan Lloyd**, will host the other group of students who plan to dedicate themselves to the ill children at Boggy Creek camp in Eustis, Florida.

**CERTIFICATE TRACKS:** The LEAD Scholars Program is excited to offer students the opportunity to earn a certificate of completion in areas such as Personal Finance, Change Management, Meeting Procedures, Health Issues, and Conflict Management. Faculty members involved with the LEAD Scholars Program teach all certificate tracks. Each track lasts for four weeks.

### Refresh your memory, take the SFA Test!

1. What type of aid is available through the FASFA?  
Please choose one of the following:  
Institutional • Federal and State • Federal only • State only
2. What does "EFC" stand for?
3. What does "SAR" stand for?
4. What is the priority deadline date for Financial Aid at UCF?  
Please choose one of the following:
  - February 15<sup>th</sup>
  - April 15<sup>th</sup>
  - Two weeks after Spring add/drop
  - March 1<sup>st</sup>



Answers are on the back page.



Are magazine models your ideal?  
Strive to be YOURSELF, not a super model.

Come by for a

## Healthy Eating & Body Image Consultation

1. If you or someone you know
  - Base your mood by the number on the scale
  - Panic if unable to workout
  - Diet frequently or skip meals
  - Have used laxatives or vomited to lose weight
  - Feel out of control when eating
2. To assess attitudes around food, weight, & body image
3. To learn ways to develop your self-esteem  
(It's what's inside that counts!)

UCF Counseling & Testing Center  
March 9, 2000 • 10am-4pm

## Eating Disorders Awareness Week March 6 - 10

The SDES staff is invited to attend all the events.

UCF's Eating Disorders' Task Force will feature several events during this year's Body Smart Week to be held March 7-9. The main feature this year is a national photo exhibit, known as the *Century Project by Frank Cordelle*. This exhibit is a chronological series of nude portraits of women and girls that reflects personal struggles related to body image, eating disorders, breast cancer, rape, and self-esteem from birth to the age of 100. The photos are accompanied by personal statements of the participants who are portrayed as real women in real bodies. The Century Project has impacted audiences at college campuses, galleries, and churches throughout the country by stimulating thought and discussion about topics such as aging, health, and challenging the media's portrayal of women. The exhibit will be open to the UCF campus for web site at: <http://century.conknet.com/project.htm>. In addition to the Century Project, the Counseling and Testing Center will offer consultations to anyone interested in assessing their eating and body image attitudes, or to further explore the exhibits impact on one's own views or struggles. For further information, please call the Counseling and Testing Center at x2811 or the Campus Wellness Center at x5841.

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March 8 • 10am-2pm - **Wellness Expo 2000**, an annual event featuring demonstrations, exhibits, health screenings and products by on and off campus resource in front of the Bookstore. For more information, please contact the Student Health Services at x2701.

## Seventh Annual Excellence in Action

Multicultural Academic & Support Services (MASS) hosted its' Seventh Annual *Excellence in Action* awards program on February 15, 2000. The program recognized the academic achievements of all undergraduate multicultural students who were enrolled full-time and obtained a 3.0 GPA or above during the Fall 1999 semester. This year, 1746 students met the criteria, a 9.5 % increase over 1998, and 276 students achieved a 4.0 GPA. The academic achievers, joined by friends and family, celebrated their success during an afternoon full of greetings, and congratulatory remarks by distinguished UCF administrators and the keynote speaker, Ms. Myriam Marquez, an editorial columnist from the Orlando Sentinel. A reception immediately followed and certificates of achievement were distributed to the students. *Congratulation students for a job well done!*

### Answers to SFA Test:

1. Federal and State
2. Expected Family Contribution
3. Student Aid Report
4. March 1<sup>st</sup>

## International Student and Scholar Services (ISSS)



On January 24, **Ragda Kurdy**, Coordinator of ISSS, accompanied the Moroccan Delegation to President Hitt's Office, Institute of Simulation and Training, CREOL, and other areas on campus. A reception was held for the Delegation at the Barbara Ying Center at 4:00 p.m. His Excellency, the Minister of Higher Education, said:

*"The Delegation was very touched by the warmth of people they met and the great reception they had at UCF."*

65 people attended, including 40 Moroccan students who were very generous in bringing Moroccan refreshments and desserts to the event.

## Housing Room Assignments Go Automated... with Residential Management System

The Department of Housing and Residence Life is implementing a new software system that will automate the room assignments. This new system RMS (Residential Management System) was created specifically for housing departments in University settings. In order to better understand this new system, three representatives from the Department attended a workshop held in Raleigh, North Carolina. **Kimberly Holt**, **David Greenberg** and **Charlie Viggiano**, (dubbed the crazy Floridians) obtained useful information about this new program, which Housing is implementing.

## Spring Break

Student Health Services (SHS) wants to remind students who will be traveling abroad for Spring Break, international studies or vacations to check out the Travel Clinic. SHS medical staff can provide information on recommended or required vaccines, disease risks in the destination country(ies), preventive medications and information on what you should include in your travel kit. Call 823-3850 for an appointment. There is no charge to students other than vaccines, if necessary.



Dispute Resolution Services is holding a *"First Timer's Mediation Training Session"* at 8:30am-5pm on March 20 & 21. This 2-day training will teach conflict resolution and mediation skills. If you are interested, please call x3477 to reserve your spot.



## "Let's Dance!"

**Saturday, March 4 from 8-12pm SU218**  
Catholic Campus Ministry will host a Mardi Gras-themed dance. Ticket are \$10 per person and \$15 a couple. There will be a DJ and a mini swing dance lesson! All proceeds go to the CCM Relay for Life team. (Suggested attire is prom/homecoming)

UCF Faculty/Staff and on campus vendors are eligible to purchase UCF Recreation Memberships through the **Office of Recreational Services**. Members are entitled to UCF student privileges at Activity & Service Fee funded campus recreational facilities during open recreation hours, to participate in intramural sports, and to attend aerobic classes. Available facilities include the Fitness Center, swimming pool, racquetball & tennis courts, outdoor volleyball and basketball courts, disc golf course, and the Lake Claire Recreation Area, which includes various water craft available for check-out. **The cost of the membership is only \$30 per semester, or \$75 per year (plus tax)**. Spouses of Recreation Members are eligible to purchase separate Aerobic Memberships for aerobic classes for the same rate of the recreation memberships. For more information, call Recreational Services at x2408, or visit our website at: <http://pegasus.cc.ucf.edu/~rec>.

