



UKnighted



The divisional newsletter will be published throughout the year to provide information about SDES.

Volume 2, No. 10

April, 2000

Dr. John Gardner's Reflections: SDES Comments

As part of an on-going campus wide discussion of Ethics and Integrity, UCF invited Dr. John Gardner to visit with the UCF community on March 7, 2000. Dr. Gardner, Senior Fellow of the National Resource Center for the First-Year Experience and Students in Transition, met with groups of UCF staff, students, and faculty for extended discussions about the campus culture and developing traditions at UCF. Dr. Gardner provided us with twelve recommendations on how UCF might meet the challenge of developing a culture of civility and intellectual discourse.

Dr. John Gardner's Reflections:

1. Working in partnership, UCF has the opportunity to conduct research that would capture a sense of our culture.
2. As UCF grows, so should the opportunities for involvement and greater participation with the University community. This is critical in order to promote active and positive citizenship among all of our students.
3. "Powerful partnerships" must be developed among all internal and external stakeholders in order to be consistent in meeting student needs.
4. Continue the focus on the first year experience for both new FTICs and new transfers.
5. Increase efforts to orient students to the academic life of the university wherein transition activities become a metaphor for the UCF experience.
6. Utilize current and planned on-campus residences as vehicles to connect students with faculty and staff in new and different arenas.
7. Engage students in conversations about community expectations and mutual responsibilities.
8. Insure that institutional growth does not interfere with providing services and programs intended to meet the needs of the individual.
9. As access to technology increases, a commitment to greater personal interactions between students, faculty and staff should not decrease.
10. Enhance the use of student peer educators in the classroom, providing tutoring and conducting supplemental instruction.
11. Offer opportunities for students to embrace their spirituality, authenticity and wholeness in congruence with the university's mission.
12. UCF should collaboratively develop a creed or virtues statement similar to other institutions that would start the building of traditions celebrated at ceremonies highlighting our values.

SDES Comments:

Tom Huddleston, Vice President of SDES: "It was good to have Dr. Gardner on our campus again. I think his observations should be reviewed by a task force of faculty, staff and students. Appropriate goals and strategic directions could be advanced for discussion by the university community. I think there will always be strong interest in developing a community that promotes a positive student learning environment. The consistent support given by the President and the Provost has been appreciated, both attended Dr. Gardner's final session."



Maribeth Ehasz, Associate Vice President of Academic Development and Retention: "Academic Development and Retention, as a collective group, is energized, motivated, concerned, and committed to working collaboratively with our partners in SDES, the academic units, the UCF community, and our students to make UCF a quality place where students do not feel like a number but know that we care greatly about their satisfaction and success at UCF. I hope that we will carry the spark that John Gardner ignited to a campus-wide discussion among all constituents about how we can transform our community into a values oriented, dynamic learning place where we all care about each other."



Mary McKinney, Executive Director of Student Financial Assistance: "I think there is merit in many of the comments. As a parent, I would welcome the positive initiatives. As an administrator, I feel that we can have a more positive impact on the growth and development of our students."



A. J. Range, Assistant Vice President Of Unit of Special Programs: "I really enjoyed John Gardner's remarks and presentations. I believe he is right on target for us at UCF! If we value what we do with and for students, I feel that we have to consider what he is offering because Gardner's views are simply one more perspective to shed some light on major concerns. I have no problem with any of his recommendations for our university; in fact, several of them, we have already discussed in a couple of different meetings. So, I am very pleased that as a consultant, John Gardner, has confirmed some key ideas and primary directions that I have felt were important all along! As a result, my view is very positive and encouraging with respect to where we are heading and how we propose to get there!! I just felt that this was a refreshing and inspiring set of recommendations for us to review. Finally, I am very glad to see a forum like this one in which to discuss, consider, and record other thoughts, ideas, and reactions!"



Mark Poisel, Director of Transfer Services: "Dr. Gardner has provided us with an excellent avenue to begin discussions which will help us determine the virtues we think are important for the UCF community. In order to make this venture really happen, we are going to need everyone's input and help. With these recommendations, we can begin a process to make a difference in the lives of our students and community."



People in the News...

Leadership Week Awards Ceremony
March 2, 2000

The Leadership Week 2000 Awards Ceremony recognized the faculty and staff who in the past year dedicated themselves to going above and beyond the expectations of the university. Please join the LEAD Scholars Program in congratulating these individuals for their contributions:

Dr. Robert Davis, Ms. Sharon Ballard, Dr. Richard Denning, Dr. Helen Donegan, Ms. Lois Engley, Dr. Terri Fine, Ms. Inez Ford, Ms. Tracy Jones, Dr. Jean Kijek, Ms. Lee Anne Kirkpatrick, Dr. Marcella Kysilka, Ms. Joyce Mastriani, Ms. Linda McCloe, Dr. Stuart Michelson, Ms. Christine Morgan, Ms. Judith Mortilla, Ms. Margaret Orr, Ms. Carol Ann Pohl, Ms. Judy Ryder, Dr. Helen Stewart-Dunham and Ms. Dana Zeiher

Inez Ford, Associate Director of Multicultural Academic and Support Services, received a certificate of recognition for A&P Leadership Award Nominee and **Linda McCloe**, SDES Senior Administrative Assistant, received a certificate for USPS Leadership Award Nominee.



Congratulations!

...to **Roseann Amato**, Associate Director of Student Financial Assistance and a twenty year veteran at UCF. She is the new **Director of Student Financial Assistance at Seminole Community College**. It is a bittersweet event in that we are happy for her accomplishment, but at the same time, we will surely miss her.

... to **Judy Pardo**, Office Assistant of Assessment and Planning. She has been promoted to Senior Art/Publications Production Specialist.

Mary McKinney, Executive Director of Student Financial Assistance, and **Vic LaPorte**, Associate Director attended a **PeopleSoft training in Dallas, Texas on March 11th - 15th**.

Jimmy Moore, Resident Assistant, was selected to serve as Associate Director for Business Administration for the South Atlantic Association of College and University Residence Halls (SAACURH). In this position, he will manage a \$30,000 budget and represent the Southeast region on the National Board of Directors for the National Association of College and University Residence Halls (NACURH). NACURH represents hall government organizations at institutions throughout the United States and Canada.

Jan Wilson, University Housing Coordinator, was selected by the Florida Association of Residence Halls to serve as their advisor. She will serve a two year term.

Jan Lloyd, Associate Director of the LEAD Scholars Program, will be presenting **Developing Citizenship in College Student Leaders** at the American College Personnel Association (ACPA) conference. ACPA is a national conference which will be held in Washington, DC on April 3-5, 2000.

UKnighted Articles

Please submit your May newsletter articles to jpardo@mail.ucf.edu by April 20th. Thank you.

DARLAINA SHACKELFORD

Executive Administrative Assistant of Administrative Affairs was UCF's

Employee of the Month for March!

Pictured with Darlaina is her supervisor, **Paul McQuilkin**,

Assistant Vice President.

Congratulations Darlaina!



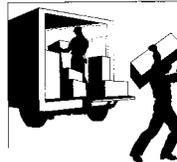
Award Winners!

Once a year, the USPS Staff Council sponsors Scholarship awards to full-time USPS employees at UCF. The awards include *Dependent Award* (\$150 Education), *Employee Award* (\$200 Education), and *Employee Book Awards* (\$60 each). To be eligible for these awards, there is an application to be filled out and certain criteria must be met. **Employee Book Award winners from SDES are: Gloria Cotto**, Office Manager of Academic Services, **Judy Pardo**, Senior Art/Publications Production Specialist of Assessment and Planning, **Ernestine Gould**, Accountant of Career Resource Center and **Angela Nichols**, Senior Secretary of Student Activities.

Points of Pride...

The Registrar's Office Delivers - Again!

Three determined teams from the Registrar's Office, assisted by Physical Plant's **Barbara Brown**, **Ruben Pacheco**, and **Rick Smith**, set a new record for teamwork as together they delivered 42,380 Summer/Fall 2000 Schedule of Classes in just over five hours. The previous five and a half-hour record was in October of 1999 when 31,150 Spring 2000 Schedule of Classes were delivered. The 184 page Summer/Fall booklets went to 22 offices around campus on March 15. Thanks to all who made the daunting task a great success!



Student Health Services

UCF's Student Health Services (SHS) hosted the Southern College Health Association's Annual Conference in mid-March. Hundreds of delegates representing colleges and universities from all over the southeastern U.S. (and beyond) toured our campus, Health Services facilities and were welcomed with a reception in the Student Union. **Judy Sayers**, Assistant Director of Nursing, was installed as President of SCHA at the conference. Under the leadership of Judy and **Patricia Slupecki**, Accountant, and the active involvement of many members of the Health Services staff, the conference was deemed the most successful in the recent memory of SCHA delegates.

The UCF/Lockheed Martin College Work Study Program would like to congratulate **Christopher Oppelt** for receiving a permanent position with Lockheed Martin Information Systems, as an Associate HRIS Specialist in the Human Resources Department, starting April 2000. Congratulations also to **Mary Lynn Cossier**, who has been selected by Lockheed Martin Information Systems to participate in their Finance Leadership Development Program starting July 2000.

CAREER RESOURCE CENTER





STUDENT DISCIPLINE FALL SEMESTER 1999

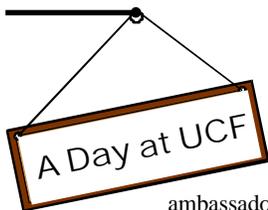
The Judicial Programs Office handled almost as many cases of students who violated university standards during the period July-December 1999 as were seen during all of the entire 1998-99 academic year. During Fall 1999, there were 212 cases handled as compared to 241 during all of 1998-99. The largest increase in cases involved alcoholic beverages violations, primarily in underage possession and/or consumption (under 21 years of age). There were 131 of these instances this past Fall, plus 11 cases of Driving Under the Influence (DUI). Other violations of significant

frequency included possession and use of marijuana and related paraphernalia (14 cases), misuse of university computing resources (19 cases), and disruptive conduct (12 cases). There was one case of cheating and one case of plagiarism adjudicated during Fall 1999, as well as 5 additional instances of academic dishonesty reported by faculty to Judicial Programs but with no additional disciplinary action requested. Most of the Fall 1999 cases were handled administratively by Garth Jenkins and Pete Wallace of the Judicial Programs staff, although seven (7) of these cases were heard by the Student Judicial Council. The sanctions imposed included disciplinary warning for 159 students, disciplinary probation for 52 students, and disciplinary suspension from the university for one student. Additional educational sanctions included attendance at a peer educator-taught substance abuse class, community service of 10-30 hours, and research for an essay. Efforts by the Judicial Programs staff to educate the campus community during Fall Semester included sessions with parents at New Student Orientation, New Faculty Orientation, New Graduate Teaching Assistants Orientation, and with faculty in cooperation with the Faculty Center for Teaching and Learning.



Career Resource Center College of Education

The Career Resource Center (CRC) will partner with the College of Education to present the **2000 Education Career Fair** on April 11, 2000 from 9am to 1pm in the Education Complex Gym. CRC is expecting representatives from upwards of 60 private and public schools.



The **LEADS Scholars Program and Honors College** have collaborated to bring "A Day at UCF." On March 28, 2000, the International Ambassadors from Epcot visited UCF. The ambassadors paired up with LEAD Scholars/Honors Students to experience a day of campus life at UCF. During their visit, they received information regarding admission into the university, visited various classes and the art gallery exhibit.

Housing and Residence Life

'Most Spirited Group'

"Respect," a program by *UCF Resident Assistants*, **Tim Eggert and Michelle Matchett**, was named best program at the Florida Resident Assistant seminar hosted by Florida International University. UCF Resident Assistants were also recognized as one of the most spirited groups in attendance at this annual conference.

SWAT 5k Fun/Walk at Greek Park

Friday, April 14 at 5:30pm

There will be 'Team Spirit' and individual awards, music, refreshments, and an awesome T-shirt. It is free for UCF students. Sponsored by SWAT and UCFs SGA, this healthy 'happy hour' event is for all UCF students, faculty, and staff. Call the Campus Wellness Center at 823-5841 for more information.



UCF is Represented at SACRAO

University Registrar, Dr. Dennis Dulniak, Associate Registrar, Paige Borden, Visiting Associate Registrar Paul Anderson, and Assistant Registrar, Sandra Bulger attended the annual meeting of the Southern Association of Collegiate Registrars and Admissions Officers (SACRAO) held February 6-9 in Memphis, Tennessee. In addition, while at the SACRAO Conference, Dr. Dulniak assumed his post as this year's Chair of the Nominations and Elections Committee. Dr. Dulniak commented:

"I'm proud of the interest our staff has shown in sharing its' experience, innovation, and knowledge with our peers. It speaks well of the University. I look forward to working with my colleagues as we select outstanding individuals to lead this important organization. Conferences like these provide us with the opportunity to network, discuss important issues, gather information and meet with vendors displaying current technologies."

EAT RIGHT, FEEL GOOD, LOOK GREAT!!!

presented by **CAMPUS LIFE**

On February 29, 2000 Campus Life presented "Eat Right, Feel Good, Look Great!!" with guest speaker, **Deanna Latson**. Deanna is a national motivational speaker and a member of the Physicians Committee of Responsible Medicine. Deanna shared healthy advice and left the audience a list to help develop healthier eating habits:

- Define 'healthy' for yourself. Are you eating to live or living to eat?
- Cut down or eliminate animal products.
- Write your goals down and why you want to change your lifestyle.
- Experiment with vegetarian meals.
- Eat as many raw fruits and vegetables as possible, a plant based diet is healthier.
- Eliminate processed foods such as sugar or caffeine and use honey or dates to sweeten your foods.
- Educate yourself, especially on the foods you are eating.

The Wellness Center was available to give Mini CHAMP tests: check blood pressure, body fat, flexibility and strength.

If you would like more information, Deanna Latson's website is - www.deannalatson.com and her email address is dlatson@earthlink.net.



Pete Wallace,
Program Assistant of Campus Life, getting his blood pressure checked from the Wellness Center.



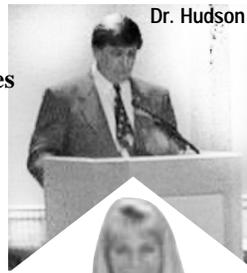
In Recognition of Excellence...

PINNACLE HONORARY RECOGNITION

Non Traditional and Evening/Weekend Student Services February 29, 2000

The PINNACLE is a national honorary recognized in 135 colleges and universities from nationwide. It is comprised of adult students and other non-traditional students, who have achieved at least junior status, have a minimum 3.0 GPA and are involved in three civic/community activities. In recognition, the honorees received a lapel pin, membership certificate and a diploma seal.

A. J. Range, Assistant Vice President of Special Programs, gave a warm welcomed to the guests at this recognition luncheon event. The guest speaker was **Dr. Larry Hudson**, Faculty Adviser Non-Traditional Student Association also former a Non-Traditional Student. **Jameer Abass**, Director of Non-Traditional and Evening/Weekend Student Services and **Jo Ann M. Whiteman**, Graduate Assistant, presented the awards to UCF's first honorees into the PINNACLE. There were 50 guests present at this event.



Dr. Hudson



Jill F. Haire
PINNACLE
Honoree

The Non-Traditional

by Dr. Larry Hudson

They call me non-traditional—I often wonder why.
Is it because I'm different or are they afraid to see
The individual within—the real me?

There are some things about me you should know.
I am a bit older—at that in-between age.
I could be a parent or just a responsible adult.
Maybe I'm changing directions in life—
It happens to each of us.

This is also me—the non-traditional.
I have no time for nonsense because I have a goal.
Run-arounds I can't tolerate, as I have a life to lead.
Working is necessary, so time is very precious.
Motivated I am; be prepared for me.

I have a right to be here and the will to succeed.
I am doing something different;
It is my life you see.

It is because I have my goal and you don't think I should?
Am I the non-traditional or are you afraid to see—
That next week or next year you could be me?
Maybe, when we really know each other,
There won't be a non-traditional.

Excerpt from Hudson, L. (1998). *Because I care: prose about teaching*. Goldenrod, FL. L. R. Hudson Publisher, ISBN 0-9664642-0-6

Honorees and their majors:

- **Lynne R. Etheridge**, Anthropology, 3.6 GPA
- **Monica Leppma**, Psychology, 3.86 GPA
- **Jill F. Haire**, Psychology, 3.3 GPA
- **James L. Middlekauff**, Organizational Communications, 3.1 GPA
- **Susan P. White**, Liberal Arts, 3.1 GPA
- **Florence A. Fumarola**, Vocational Education and Industrial Training, 3.4 GPA
- **Stuart Ivan Rosinger**, Liberal Studies, 3.6 GPA
- **Carmen Contreras Shrum**, Legal Studies, 3.7 GPA

Congratulations to the Honorees!

Dr. Hudson reported these interesting facts...

Non-Traditional Students at UCF Fall 1999

Undergraduate (25590)	Over 25 years	6251 (24%)	Over 40 years	1126 (4%)
Graduate (3857)	Over 25 years	3038 (78%)	Over 40 years	754 (19.5%)
*By Gender (31247)	Female	17311 (55.4%)	Male	13936 (44.6%)
**Total (29447)	Over 25 years	10688 (31%)	Over 40 years	1880 (6%)

* Total includes all types of registration

** Total does not include "Seek grad--3156 or Seek A.GR-711)

Source-UCF Age distribution report Fall 1999 dated 10/20/1999

(Gardner: continued from the front page)

Bill Faulkner, Director of Student Leadership Programs: "As always, John Gardner's scholarship, informed insights, and personal reflections never fail to evoke some sort of response from his audience. My own reactions tended to be along the lines of a "good news/bad news" response to his observations of UCF. For instance, Gardner pointed out that UCF is faced with significant issues associated with its rapid growth. The "good news", however, is due to the relative youth of the institution, effective responses to such problems are not hampered by negative traditions and cumbersome precedence. Gardner also pointed out that students have a learned culture of disengagement . . . that is the not-so-good news. The great news, however, is that this is behavior that can be unlearned. The proof of which is manifest in number of students I have met in my short time here that are very engaged in their academic and co-curricular pursuits. The challenge, therefore, is to borrow from Astin's Model of Involvement and determine the barriers, policies, practices, etc. present in the campus environment that either help or hinder a student's involvement with at least some aspect of the UCF community. Gardner's insights combined with the myriad of staff, student, and faculty responses will add much to the continuing efforts to make UCF a more purposeful community."

Dennis Dulniak, University Registrar: "John Gardner's fresh insight of UCF combined with his extensive understanding of campus milieu was time well-invested. I appreciated his focus on the need to create a community and impact students as they arrive in the institution and teach them to love the university. Further review and discussion of his recommendations will be very beneficial for the entire university community - students, faculty and staff."

Jennifer Boyce, Interim Assistant Director: "I believe that these 12 recommendations can truly improve our campus community. I feel that Orientation will better become a metaphor for UCF when we define what message (creed) we want to communicate to new students about the virtues of our university. Orientation is a collaborative effort of the faculty, staff, and students to deliver a quality program with a "high touch," caring, student-oriented attitude."

David Dees, Assistant Dean of Academic Services: "I believe that the tasks identified by Dr. Gardner are the most important challenges faced by the university. If we really want to accomplish our stated goals for UCF, we must direct our energies to building the strong foundation - a true sense of community - that can nourish all other aspirations. We must move the university from just being a place that people go for a few hours a day to an experience that transforms their lives. Faculty, staff, and all students should be changed by their contact with the University. Neither our size or our relatively brief history should be used as reasons for not doing this."

Charlene Stinard, Assistant Director of Transfer Services: "We should explore ways to implement Dr. Gardner's recommendation that, using President Hitt's five goals as a foundation, faculty and Student Development and Enrollment Services work as partners to inculcate the "culture of civility and intellectual discourse" at UCF."

Jan Wilson, Area Coordinator of Housing and Residence Life: "The Special Interest Housing program and the academic initiative program, Get REAL (Realizing Educational Achievement in Libra) are excellent opportunities for Powerful Partnerships with all areas of SDES and the Department of Housing and Residence Life would welcome these partnerships as we progress toward a new community on campus."

