

# Student Development and Enrollment Services

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## UKnighted



The divisional newsletter is published throughout the year to provide information about SDES.

Volume IV, No. 4

October 2001

## Helping the UCF Community Cope with America's Tragedy

September 11, 2001, terrorists attacked the World Trade Center in New York City and the Pentagon, Washington D.C. UCF including Student Development and Enrollment Services immediately responded to the safety, physical and mental well-being of the campus community. Maribeth Ehasz, associate vice president of Academic Development and Retention (ADR), said, "Our first concern was for the safety of students, faculty and our staff."

Security measures were increased on campus and crisis intervention programs were started in the Student Union. On the day of the tragedy, counselors from the Counseling and Testing Center and other staff trained in crisis intervention walked through the union and approached students who seemed afraid and concerned. In the days following the terrorist attacks, SDES quickly prepared and held a series of events to respond to those who were in need of safety, comfort and compassion to cope with the stress of the situation.

- A large TV screen was placed in the Student Union to keep everyone informed of the news for four days
- SDES staff volunteered to help and speak to students at the Student Union.
- A Prayer Vigil was held in the Student Union by Campus Crusade for Christ.
- Over 10,000 blue ribbons were distributed on campus to give people the opportunity to show their support for our nation.
- UCF Day of Remembrance ceremony held in the Student Union included a military honor guard presentation of the colors, a speaker from Campus Ministries, inspirational music from the UCF Gospel Choir and remarks from President Hitt and Student Government President Peña.
- Candlelight Services were organized and held around the Reflection Pond and in Greek Park.
- Counseling and Testing set up a Let's Talk series of sessions in the Student Union offering assistance through September 18.
- UCF experts discussed terrorism, public safety, personal reactions and how people can help in a session titled, Dealing with the National Tragedy: Dialogue with UCF Experts



- Ten boxes were distributed around campus for the collection of needed items for the Pentagon Rescue Efforts. See article, "UCF Donates to Rescue Efforts" on page 4.)
- Three Reflection Rooms were available for students, faculty or staff to ponder on the events of the tragedy.
- Location and hours were set up and communicated within the UCF community to donate blood at the Central Florida Blood Bank.
- Money collection cans were distributed throughout campus for the disaster relief funds and given to the Red Cross.

Kathleen Connolly, ADR data coordinator, initiated and organized the distribution of blue ribbons. Kathleen said, "More importantly, it was the act of pinning ribbons that was crucial. It gave us – me, my students and additional students – an opportunity to connect with one another. It was an invitation to share our grief, our fear and our pride."

Craig Ullom, associate vice president of Campus Life said, "Everyone pulled together and made things happen. There was a common purpose and passion that served as a catalyst for interventions to address the emotional, spiritual, and intellectual needs of our community. I feel very privileged and proud to serve with colleagues who care deeply about students especially in this time of tragedy."



## People in the News...

### Welcome Aboard New SDES Employees

- **Melissa Falls**, coordinator, Academic Support Services, Transfer Services
- **Raymond Paul**, maintenance specialist, Student Union
- **Thomas Copper**, program assistant, Health Center
- **Betty Calton**, administrative assistant, Health Center
- **Germane Crow**, specialist, Student Counseling, Counseling and Testing
- **Taima Choudhury**, coordinator, Management Analysis, Registrar's Office
- **Richard Falco**, coordinator, Student Affairs, Student Union
- **Raul Martinez**, custodial worker, Student Union
- **Jennifer O'Neil**, program assistant, Undergraduate Admissions
- **Ryan Stiner**, admission/registrar officer, Undergraduate Admissions
- **Emily Thompson**, office assistant, Administrative Affairs
- **Magnolia Tolentino**, senior clerk, Registrar's Office
- **Suzette Ricketts**, coordinator, First Year Advising and Information Services

### New ASSA Director Comes to UCF with Fresh Initiatives

The staff at Academic Services for Student-Athletes (ASSA) will now be headed by Karl Mooney, the new director of ASSA. Mooney comes to UCF from Texas A&M University where he served ten years as the associate athletic director for Academic Affairs. Mooney is also currently a member of the executive board of the National Consortium for Academic and Sports (NCAS). His extensive knowledge and experience in academics, administration and athletics as a coach will bring fresh new initiatives for ASSA.



When asked about what to expect from ASSA in 2001-2002, Mooney indicated that a "model office will be forthcoming that places an emphasis on collaboration with faculty, staff and other university programs and resources." Mooney also placed emphasis on "ASSA as an integrated program within UCF, not as a separate or independent entity."

Mooney has a vision that within the next few years, he and his staff will create an office of academic services for student-athletes that other universities will want to duplicate. Steps toward that goal include planning UCF's first scholar athlete academic awards banquet to be held in spring 2002, a student-athlete handbook with a new design ready for fall 2002 and several other initiatives. Mooney, a railroad hobbyist, says, "The high speed train is in the station. Get on board. It will be a great ride."

## Points of Pride...

### KUDOS

Marsha Zeitz, office assistant of Academic Support and Advising Programs (ASAP), responded to a parent's tip that a student was upset and felt disconnected. Realizing how important retention is, Marsha offered to walk the student around campus and connect her to Transfer Services, her college advising office and other resources the student needed.

In appreciation of Marsha's assistance, the student wrote a letter stating, "Thank you so much for helping me out with catching up and settling in. My mom and I really appreciate it. She has been so worried about me, and since you have helped me things have only gotten better. I got a huge amount of weight lifted off my shoulders . . . I now understand what is going on. You have made a huge difference!!! It is nice to know that some people within the university care on a personal level. I know who to go to when I need this kind of assistance."

### The UCF Creed

Integrity, scholarship, community, and excellence are the core values that guide our conduct, performance and decisions.

#### INTEGRITY

I will practice and defend academic and personal honesty.

#### SCHOLARSHIP

I will cherish and honor learning as a fundamental purpose of my membership in the UCF community.

#### COMMUNITY

I will respect the rights of others and will value the unique contributions of every individual to promote an open and supportive campus environment.

#### EXCELLENCE

I will strive toward the highest standards of performance in any endeavor I undertake.

### Registrar's Office Moves Forward with PeopleSoft Training

The Registrar's Office has commenced training the UCF community in the use of PeopleSoft (PS) student records database. The PS workshop series targets users who are important to the initial PeopleSoft Student Records implementation scheduled for October 2001. Introduction to PeopleSoft, course PS 1000, is a foundation class wherein staff will receive an overview of the system, its campus community module and learn about PS terminology and navigation.

Additional PeopleSoft workshops will be offered throughout fall. To enroll in a workshop, visit the Leading Edge Administration Project (LEAP) training Web site at <http://www.ucf.edu/training>.





## Student Government Sets New Standard

Student Government Association (SGA) is in the process of setting a new standard for excellence and achievement with "The Pinnacle: Who's Who at the University of Central Florida." The publication will feature 100 of the best students in the categories of academics, athletics, leadership and community service. The selection process will be done by a committee of faculty, staff and students. Look for more information and applications. The deadline for applications is expected to be December 1.

## Reaching Students Off Campus

The first Road Show, presented by Off-Campus Student Resource Center (OSRC), will begin October 26. The Road Show provides students, who live in off-campus apartment homes, with information to UCF campus services and resources.

Apartment managers provide a central location and distribute flyers of Road Show notification to students' mailboxes. Students will be able to visit each table and ask questions. OSRC will visit Riverwinds, Northgate, Collegiate Village Inn, College Station and other apartment communities.

Student Legal Services, the Student Academic Resource Center, the Recreation and Wellness Center, Student Activities, REACH and Victim Advocate will collaborate and join OSRC in the Road Show.

## Dates from the Registrar

- **View Classes On-line** – The Spring 2002 Class Schedule is now available at <http://dasschedule.ucf.edu/>. The printed Schedule Web Guide will be available on October 15.
- **Withdrawal Deadline** – Fall 2001 withdrawal deadline is October 19. Students who withdraw from any course by that deadline will receive a "W" grade. Students may withdraw from courses on-line through POLARIS or by bringing a photo ID to the Registrar's Office (MH 161). Following October 19, petitions for late withdrawals must be directed to Academic Services (MH 210).
- **Spring 2002 Early Registration** – Appointments will begin on October 29.

## Saferide Program for Students

This year Student Government Association (SGA) will initiate the ALERT CAB "saferide" program – a community partnership that will provide safe, dependable and reliable transportation home. Provide-A-Ride was a similar program set up in the past. SGA will build upon the previous program and anticipates the kick-off in early October.

How will the program work? Students will pick up their vouchers ahead of time from the SGA Ticket Center and then present vouchers to the Yellow Cab drivers for safe trips back to their places of residences.



Charles Favreau tutoring students at Student Academic Resource Center.

## Tutors Help Students Academically Succeed

Students seeking academic assistance may find the guidance they need at the Student Academic Resource Center (SARC).

Tutoring, one of the many academic support programs that SARC provides, is free and available to all undergraduate students. SARC currently has thirteen tutors that instruct for the following subjects: chemistry, biology, physics, accounting economics, statistics, American government, Spanish, and CLAST math. Tutoring sessions provide students with individual attention in small group settings, while also assisting students with learning strategies to encourage independent learning.

SARC's tutoring program is internationally certified by the College Reading and Learning Association. Tutoring sessions are located in Phillips Hall, room 115. Call 823-5130 or visit <http://pegasus.cc.ucf.edu/~sarc> to obtain additional information. On-line tutoring is available for chemistry and CLAST math at <http://reach.ucf.edu/~sarc>.

## Help Raise Money for LEAD Scholars by Playing Golf

LEAD Scholars 3rd Annual Golf Tournament will be taking place Oct. 7 as a part of Family Weekend at Twin River Golf Club in Oviedo. All money raised will be donated to the LEAD Scholars Program for recognition awards.

The golf tournament is open to all UCF staff, faculty and family members and the cost is \$65, which includes breakfast, lunch and all golf fees. The shotgun start begins at 8 a.m. If you want to learn golf, there is also a learning clinic for \$20 per person that begins at 9 a.m. Participants will receive an hour of instruction from a PGA professional and then can practice the rest of the morning.

Contact the LEAD Scholars Office at 823-2223 for information if you would like to participate in this event.



## Get REAL Series Expands

The Get REAL Program, presented by Housing and Residence Life, has expanded to include a series of REAL job shadowing experience that will:

- Connect students to area businesses to give students a taste of how the working world operates and functions.
- Introduce them to professionals who have been successful.
- Broaden students' awareness of all of the resources that are available to them at UCF.
- Utilize as many UCF offices as possible to unite campus resources, presenting UCF as a unified institution willing to reach out to students, providing vital real experiences and personal growth opportunities.

The Get REAL shadowing series will begin orientation on October 2 in the Libra Community Center. Orientation will outline the series of workshops during the month, culminating in a REAL job shadowing experience. Workshops will include:

- **Know Thyself** – Students will do some self-assessment to help them better understand themselves.
- **Making Money** – Guest speaker Al Spelsberg will discuss finances and planning for future monetary wellness.
- **Career Resources Class** – The class will cover job research.
- **Resume Writing** – Students will learn resume-writing skills.
- **Panel Discussion** – The panel will include a human resource manager, office manager and faculty member. A limited number of students will participate in a mock interview in front of the audience and be critiqued by the panel.

Each student will then be able to make an appointment with a Coop coordinator who will place the student in the shadowing experience of his or her choice. Students who attend three workshops will be able to choose three different places to have their shadowing experiences.

## Intramural Sports Participation Soars

UCF Intramural Sports has had an overwhelming response to its programming this fall semester, shattering all time records in participation in all of its sports this semester. "I think the participation is great," said James Wilkening, associate director of Intramural Sports. "There has been enormous excitement in the Intramural Office and on the UCF campus." Students had expressed which sports they were interested in.

Flag Football, the most popular league, saw a record 124 teams sign-up this year, breaking last year's mark of 100 teams. Leagues for the first time have now moved to Saturday to help accommodate the high demand. Basketball has also followed in the path of football, breaking the 100 team barrier for the first time ever with 108 teams entered, erasing its previous high of 83 teams in 1997. The Golf Scramble Tournament held every semester, saw 28 teams register, breaking its best mark of 25 set in 1985.

Record participation can be accounted for with the increase in the school's enrollment, more on-campus housing and the solid base of participants that has been established in the past.



## Volunteers Needed for Conference

The Southern Association of College Student Affairs Conference will be held in Orlando from November 10 - November 13. UCF staff are needed to volunteer by sitting at the conference help desk.

The conference will take place at the Radisson Twin Towers across from Universal Studios. If you are interested in volunteering, contact Joe Paulick from Housing and Residence Life at [jpaulick@mail.ucf.edu](mailto:jpaulick@mail.ucf.edu), noting the day you can volunteer, your e-mail address and phone number.

## Consortium Offers Diversity Workshops for Eighth Graders

On October 12, the National Consortium for Academics and Sports (NCAS) will host the Second Annual Human Rights Leadership Conference. Central Florida eighth grade students will come together in a safe educational environment to talk about diversity and how it has affected their lives. Richard Lapchick, founder and executive director of the NCAS, will be keynote speaker for the event which will begin at 10 a.m. in the UCF Arena. The day-long conference is the culminating event to the annual "What Cultural Diversity Means to Me" essay writing contest planned in honor of UCF's Diversity Week Celebration.

Students who participate in the essay writing contest are invited to take part in this program that will teach diversity education, conflict resolution and gender violence prevention in small group workshops.

"The students will share personal experiences and learn to break down stereotypes and overcome conflicts non-violently," says Suzi Katz, director of NCAS.

"Faculty and staff are invited to listen to the keynote speech. However, because we want students to feel safe and able to share their feelings on diversity, gender issues and learn from others, all workshops are closed to outside individuals," says Katz. For information, contact Katz at 823-3555.

## UCF Donates to Rescue Efforts

The UCF community donated items needed for the Pentagon Rescue Efforts. Melanie Parker, director of Career Resource Center, says, "I am pleased to report that 10 boxes were sent out containing over 1,200 requested items at a value in excess of \$3,000." These items were transported to Northern Virginia via the Amtrak Auto Train.

The staff of SDES would like to thank the following organizations and individuals who made this happen: Kathleen Connolly, Mike Morris (a friend of Kathleen's who transported all the boxes from UCF to Amtrak), Circle K (student organization), Tom Barr, the staff of the Student Union, particularly the Information Desk, Volunteer UCF, Tina Brown and Amtrak.

Please submit your November newsletter articles to [jpardo@mail.ucf.edu](mailto:jpardo@mail.ucf.edu) by October 15th. Thank you.

UKnighted Articles

