

SDES Employees Come Together for Annual Celebration

Student Development and Enrollment Services (SDES) held its Fifth Annual Celebration Breakfast on April 17. Once a year, SDES employees gather to enjoy a breakfast buffet and recognize colleagues for their many Years of Service and present special awards for Operational Excellence.

Tom Huddleston, vice president of SDES, welcomed and commended everyone in the division for their efforts and commitment to provide quality service to students. He expressed a special thank you and appreciation for the SDES Council members for the coordination of the Celebration Breakfast.

Special guests included President John C.

Hitt and Provost Gary E. Whitehouse. Provost Whitehouse spoke of how proud he was of the Student Development and Enrollment Services division and its many accomplishments, which included: the increase in freshmen retention rate from 73 percent to 81 percent, Greek Sororities with over a 3.0 UCF GPA, growth in enrollment and number of national merit scholars, the PeopleSoft projects, health services and the facility expansion project, Counseling Center Allies' training and the 50 workshops on immigration issues presented by International Student and Scholar Services. Provost Whitehouse also spoke of the many student programs, such as Saferide, Late Knights, 2003 Leadership Week and 1,784 programs offered to resident students.

When it came time for Tom Huddleston to recognize the Provost, he said that he had heard from different sources that Whitehouse had always wanted to have a dog but never got one. Laughter filled the room when Huddleston jokingly presented Whitehouse with the brown stuffed puppy he never had. Huddleston gave one more surprise that brought more laughter and smiles on everyone's face. Instead of giving one more plaque to Whitehouse that would get lost among the many already on his wall, he presented him a baseball bat with the words,



SDES Vice President Tom Huddleston presents a stuffed brown puppy to Provost Gary E. Whitehouse

"Sluggo Whitehouse," Vice President's Award, Student Development and Enrollment Services.

The Operational Excellence awards were presented to Victor La Porte, associate director of Student Financial Assistance and Salliann Phrampus, office manager of Undergraduate Admissions. These employees most exemplify the key values of the SDES division.

Gift certificates for free meals or merchandise were given away during the celebration. The most unusual was a certificate valued at \$400 won by Chantel Carter, Student Government Administrative. The certificate entitled Carter to two hours driving time in a commercial truck driver trainer simulation system at Lockheed Martin Information Systems Center. The ever popular free parking sticker was given to Charlene Stinard, Transfer Services.

Many people who attended said they enjoyed the celebration and look forward to another great year in the division.

Award Nominees

SDES would like to recognize the individuals who were nominated for the Operational Excellence awards.

A&P or Faculty:

Joy Blair, Registrar's Office

M. Paige Borden, Registrar's Office

Dolores Burghard, Creative School for Children

Kerry Fleming, Career Resource Center

Inez Ford, Multicultural Academic and

Support Activities

Melissa Haas, Undergraduate Admissions (UA)

Christi Hartzler, Housing and Residence Life

Philip Kalfin, Student Disability Services

Stacey Lazenby, LEAD Scholars Program

Victor La Porte (Winner), Student Financial Assistance

Jan Lloyd, LEAD Scholars Program

USPS or OPS, Fulltime:

Vanessa Cheesman, Registrar's Office

Linda De Ingenis, SDES

DeeDee Demetry, Student Leadership Programs

Mike Engelhardt, Student Union, Recreation and Wellness Center

Emmett (Buddy) Hinkley, UA

Salliann Phrampus (Winner), UA

Joseph Sciarrino, Student Activities

Christy Sidhu, Student Academic Resource Center

Elvis Wanamaker, Transfer Services



People in the News . . .

Welcome Aboard New SDES Employees

- **Ricardo Colon**, senior financial aid officer, Student Financial Assistance (SFA)
- **Jessica Falco**, senior university union program specialist, Student Union
- **Pauline Huarez**, medical records specialist, Student Health Center
- **Maria McCarthy**, accountant, Career Resource Center
- **Carmen Rivera**, custodial worker, Student Union
- **Suzanne Smith**, senior financial aid officer, SFA
- **Mary Jane Suarez**, coordinator, Career Development Services, Career Resource Center
- **Thien-Thanh (Tina) Tran**, senior financial aid officer, SFA
- **Tara Wenig**, counselor/advisor, First Year Advising and Exploration



Front Left to right: Germaine Crow is presented an award by Sandra Miles, director of Black Female Development Circle

SDES Staff Moderates Event for Women's History Month

The Black Female Development Circle celebrated Women's History Month with its third annual event, "Shades of Womanhood." This year's theme was Mind, Body and Soul and included speakers from UCF and the Orlando community. Germaine Crow, UCF Counseling Center psychologist, moderated the event.

The Shades of Womanhood program is an opportunity for women in the UCF community to learn, grow and bond as women. This year's theme emphasized ways that we [women] can enhance our lives by focusing on the mental, spiritual and physical aspects of who we are," says Crow.

Crow serves as one of the advisors for this group. She was presented with an award for her contribution to the Black Female Development Circle and this event.

2003 Diploma Pickup and Mailing Information

All baccalaureate diplomas will be mailed to the address indicated on the student's Intent to Graduate form and will not be available to be picked up. Master's diplomas will be available for pickup in Millican Hall, room 230, from 9 a.m. to 4 p.m. on May 15 and 16. Doctoral diplomas will be given to graduates during their ceremony.

The UCF Creed

Integrity, scholarship, community, creativity, and excellence are the core values that guide our conduct, performance and decisions.

INTEGRITY

I will practice and defend academic and personal honesty.

SCHOLARSHIP

I will cherish and honor learning as a fundamental purpose of my membership in the UCF community.

COMMUNITY

I will promote an open and supportive campus environment by respecting the rights and contributions of every individual.

CREATIVITY

I will use my talents to enrich the human experience.

EXCELLENCE

I will strive toward the highest standards of performance in any endeavor I undertake.



UNIVERSITY OF CENTRAL FLORIDA

Staff and Children Adopt Marine Unit as their Heroes

Former student assistant, Darren Lampley at the Creative School for Children (CSC) was called to duty in the middle of January. Lampley went to California and then was shipped out in six weeks to Kuwait. The CSC staff and children had been collecting items to send care packages to him and his Marine unit. "We also have adopted him and his unit as our special heroes. Our prayers are with them all the way," says Dolores Burghard, director of CSC.

Students Network with Alumni in Downtown Cafe

UCF students networked with UCF Alumni at the Lyrical Cafe, a coffee house setting in Downtown Orlando. This free event included entertainment (open mic talents), hors d'oeuvres and door prizes.

The event was sponsored by SGA Multicultural Student Center and the Multicultural Chapter of the UCF Alumni Association.

Employee Honored by Association

Jim Wilkening, UCF associate director of Recreation Sports and Programs, was honored for his service to the National Intramural-Recreational Sports Association (NIRSA) during the 2003 National Conference in Cleveland on April 5. He received a National Service Award for his efforts in assisting the NIRSA regional basketball championships extramural program. He was also honored at the annual NIRSA business meeting as a lifetime member. Wilkening currently serves as chair of the NIRSA basketball committee and had led the pre-conference workshop on basketball officiating this year.



Please submit your June 2003 UKnighted newsletter articles to jpardo@mail.ucf.edu by May 15th.

SDES Council 2002 - 2003

Mission: Strengthen communication among employees, improve the general employee environment, build affiliation among employees within division and create awareness of the mission of Student Development and Enrollment Services.

If you have any ideas, suggestions or comments, please contact a SDES Council member.



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Advising Offered to Students

Freshman students had the opportunity to meet with an academic advisor from First Year Advising and Exploration (FYAE) in a “MEGA Advising” session, conveniently held in the Academic Village Hercules Community. The session offered advising support, such as schedule planning and information on summer and fall registration, declaring or changing a major, CLEP matters for Bright Futures Scholarship recipients, CLAST requirements, and possible summer transient class advisement.

Another focus was to provide assistance to undeclared students in making an appropriate major decision, and helping in the major declaration procedures. This effort was successful in the advisement of 55 undeclared students and 38 making a major decision at the event.

The event was a collaborative effort of FYAE and Housing and Residence Life. Resident assistants in the Academic Village Hercules Community promoted the program. A total of 142 students participated in the academic advising session.



Welcome Center Groundbreaking

The Progress Energy University Welcome Center will welcome more than 25,000 prospective students and their families to UCF next year. The center will be built on the site of the former Visitors Information Booth, southwest of Millican Hall. The \$4.5 million state-of-the-art center will house the Office of Undergraduate Admissions, general information services and a 200-seat auditorium for classes, presentations, dinners and other events. The 19,000 square-foot center is expected to open spring 2004.

Center’s Staff Train for Crisis Response and Receive Awards

The Counseling Center staff members, Germaine Crow, Megan Greene and Valeska Wilson, participated in a 40-hour Basic Community Crisis Response Team Training. After the UCF counselors completed training, they became part of the Florida state teams who respond to natural disasters, criminal victimizations or catastrophes. The training was sponsored by UCF Victim Services and the Florida Crisis Response Team (FLCRT).

The participants also qualified to become nationally certified after passing the Crisis Response Team (CRT) exam in June and participate on the national level with the National Organization of Victim Assistance (NOVA) teams in responding to national traumas, such as the 9-11 bombings and Oklahoma City bombings.

Crow, Greene and Wilson were each presented “The UCF Victim Services Partnership Award” in recognition of their dedication and support of the UCF Victim Services Program and commitment to serving victims of crime. The awards were presented as part of the Take Back the Knight March and Candlelight Vigil in an effort to commemorate National Crime Victims’ Rights Week.



Students honored with Prestigious Award

The Order of Pegasus is a university honor recognizing outstanding graduating seniors and graduate students who have demonstrated exemplary involvement, leadership, academic achievement, and community service.

Students were nominated for this award by high-ranking university officials and a selection committee comprised of another second group of university officials reviewed their credentials and interviewed them. The following are the students who received the Order of Pegasus for 2003:

Graduate Students

- **Sunita Modani** – Physical Therapy
- **Duc Tran** – doctoral student, Computer Science

Undergraduate Students

- **Jaeann Bollinger** – Advertising/Public Relations
- **Kimily Burgess** – Elementary Education
- **Bethany Ensor** – double major, Molecular Biology and Science Education
- **Tyler Fisher** – double major, English Literature and Spanish
- **Yahaira Franceschini** – Information Technology
- **Faraz Kureshi** – Molecular Biology
- **Sarika Patel** – Molecular Biology
- **Erika Phifer** – Advertising/Public Relations
- **Shakeba Thomas** – Secondary Education
- **Anne-Marie Wolff** – Public Affairs

SDES Participates in Fundraising Event

Two cancer survivors, Millie Santiago and Marsha Huddle led the Student Health Services (SHS) group of Hitt’s Hikers in the Relay for Life on April 4 and 5.

The Relay for Life was an 18-hour event held at the UCF Arena Track to raise money for the American Cancer Society.

Student Health Services (SHS) was represented by over 20 staff and family members at the fundraising event and raised about \$1,200. Many SDES members participated in the event or donated money for the cause.



Left to right front: Millie Santiago, Marsha Huddle, Betty Calton, Holly MacLeod. Back: Bob Faust, Gina Shabandar, Larry Bridgman and Chris Cantrell

May Calendar Dates

- May 2-3 – Commencement
- May 6 – Summer Session A, C, D Classes Begin
- May 19 – 2003-2004 Distribution of Undergraduate Catalog Begins
- May 15-16 – Master’s Diploma Pickup
- May 26 – Memorial Day, No Classes

Visit Web site: pegasus.cc.ucf.edu/~enrsvc/0305.acad.cal.html for more summer 2003 term calendar information.



SARC Tutors Represent UCF at Tutorial Conference

Seven tutors from the Student Academic Resource Center (SARC) and assistant director Jennifer Wright attended a tutorial conference sponsored by Rollins College on April 5. The Writing and Learning Under the Sun conference was an opportunity for student tutors to explore different ways of using peers to support learning, expand the Central Florida learning community, and share ideas and learn each other's best practices.

The SARC tutors, Bobby Wheeler, Rebecca Pomaes, Kari Campbell, Erin Langsdorf, Kim Haydu, David Raziercz, Kelly Krumeich, and guest Amy Bowen attended workshops on topics such as how to motivate students to learn, how to tutor students with different learning styles and how to assist freshman students with the transition to college. The keynote address was from Tyler Fisher, UCF's first Rhodes Scholar.

Wright presented a workshop, "Making Your Tutorial Experience Shine," which focused on how to include the tutorial experience in a resume and how to discuss those experiences during an interview.

Mediation Introduced to Classroom Students

Dispute Resolution Services (DRS) mediators presented "Communication and Mediation" to Rufus Barfield's Conflict Management course in the Nicholson School of Communication on April 1. Nadine Hosni, coordinator of DRS and Nerine Hosni and Bonnie Rudnicki, both UCF mediators, presented an overview of conflict, basic mediation concepts and a mock mediation to demonstrate the process. Many students said they enjoyed the presentation and expressed interest in becoming UCF mediators.

DRS will be holding a First Timer's Mediation Training in June. Faculty, staff and students interested in becoming mediators, should contact Nadine Hosni at 407.823.4640 for more information or visit: www.drs.sdes.ucf.edu.

Greeks Recognized at Southeastern Conferences

The UCF Interfraternity Council (IFC) was recognized by receiving a Fraternal Excellence Award at the Southeastern Interfraternity Conference (SEIFC). Education and leadership topics included risk management, motivation, recruitment, confrontation skills, health-related issues and public relations. Over 500 fraternity men from 70 institutions attended this conference in Atlanta. Ryan O'Rourke, IFC president at UCF, was elected as the SEIFC Area II vice president. He will assist the states of Florida and Georgia and help coordinate next year's leadership academy.

The UCF Panhellenic Council was recognized at the Southeastern Panhellenic Conference (SEPC) for three main areas, Leadership, Scholarship and Recruitment. Panhellenic's from across the Southeast United States can submit up to three areas from a wide variety of topics. All programs that UCF submitted won their respective category. Over 1,400 women attended this year's conference from 90 institutions.

Both of these leadership conferences are organized by students.



Members of the Campus Ministry sang songs for the Eternal Knight Memorial Service

Eternal Knights Remembered at Memorial

A memorial ceremony was held to honor and remember 15 students who have passed away during the 2002-2003 academic year. Speakers included President John C. Hitt, Provost Gary E. Whitehouse, SDES Vice President Tom Huddleston, SG President Marco Peña, Father David Scotchie, Reverend James Reber and the eulogist, Carolyn Hopp. Members of the Campus Ministries group sang songs.

The ceremony included the naming of the student, their birth date, college and major and "Eternal Knight" date of death. Family members were given a keepsake. The Eternal Knights Memorial Service program began in 2002 and is sponsored by SDES for the university community.



The Hercules Spring 2003 Resident Life Staff

Hercules Residents Focus on Community

During the spring semester, the Hercules Community resident assistants (RAs) in the Academic Village focused on the UCF Creed.

The April week-long programming, Lend a Hand Week, was dedicated to the community portion of UCF Creed, giving back to the community and helping others in need. It covered the following:

- Do-It-Yourself – RAs assisted residents on how to fix household items and troubleshoot car problems;
- Hercules Clean Up Day – RAs and residents volunteered to help clean up trash in the community;
- Donation Dinner to benefit those with cancer. RA Rishan Chandarana shaved his head to donate his hair to be made into a wig for cancer patients. He had been growing his hair for this purpose for over a year and he cut off over ten inches;
- RAs helped the Get Carded program, rallying to get people to sign up to be organ donors;
- Spring Cleaning – residents donated unwanted clothes and belongings to the needy.

"It was very successful for the Hercules Community. The staff and residents had a great time planning and participating in the events. Through the dedicated efforts of the RA staff, partnerships were created, bonds were formed, and residents were educated in that 'classroom' called life," says Jason Jones, area coordinator.



Eight UCF students and one advisor spent their spring break working with the United Cerebral Palsy and Home Access program in Nashville. The group constructed three wheelchair ramps for individuals who could not otherwise afford them.

