

Two Long-Term SDES Employees Retire in June

Two long-term employees, Dolores Burghard, director, Creative School for Children, and Dan Walton, psychologist, Counseling Center, will be retiring in June after more than thirty years involvement and service to UCF. Both came to UCF when it was formerly named Florida Technological University (FTU) and have seen the changes and growth from the university's inception.

Burghard came to FTU as a student and was in FTU's first graduating class of 1970 when she received her bachelor's degree in Elementary Education. In 1975, she also earned a master's degree at FTU with emphasis on Early Childhood Education. Burghard then became the founding director of the FTU Child Care Center in 1976.

Burghard had a vision for the center and asked President Trevor Colbourn to change the center's name to the UCF Creative School for Children. "I wanted to take a creative approach to education for young children, not to just provide custodial care," says Burghard. In 1980, the Florida State Legislature approved the school as an Educational Research Center for Child Development at UCF.

"I have always believed that children are unique individuals and should be treated as such, not as part of a mass group," says Burghard. She feels children are active learners and should be given time and space to explore and discover their world. "Much of their learning is done incidentally



Dolores Burghard, director, Creative School for Children

and is longer lasting than if they are directed each step of the way. You cannot teach a child to think if you tell them what to do and how to do it all the time," she added. She originated the Creative School for Children's motto to reflect the school's curriculum – "Imagination and curiosity are the channels through which we work to develop a child's love for lifelong learning."

Burghard enjoys the day-to-day contact with the children and many times the children will invite her to have lunch with them. She says, "My greatest pride is when children come back to the school as adults to visit and I see how well they are doing." Burghard has witnessed three generations of students. Burghard is proud of three honors awarded to her:

- Head Start Love Award – She was the first recipient to receive this award for outstanding teaching in 1968. In addition, Burghard had helped formulate the first Head Start program in Orange County in 1965.

- Orange County Teacher of the Year – In 1973, Burghard was teaching kindergarten at Lakemont Elementary School when the principal nominated her for this award.

- Dolores Burghard Outdoor Environmental Learning Center – On May 10, 2003, A.J. Range, assistant vice president of Special Programs, announced this new naming of the outdoor learning area of the Creative School for Children. Burghard, director of the school for 27 years, says she is most proud of this honor.

Burghard is not retreating into retirement but just advancing in another direction, which will include volunteering in a hospital children's ward, working with abused children, continuing to advocate for the Creative School for Children, and, of course, some swimming, photography, publishing, pottery and travel.

Walton received his Ph.D. from Florida State University in 1968. He came to UCF in 1968 and began his counseling career as a psychologist in the Developmental Center. At that time, the center provided counseling, speech and hearing service, testing, and study skills. Walton says one of his accomplishments was being the first to conduct group counseling on campus; later his work focused more on individual counseling.

Walton has witnessed many changes and improvements throughout the years at UCF. In



Dan Walton, psychologist, Counseling Center

1968, he began as part of a two-person counseling staff and has seen the staff grow to ten people. His days began in the basement of the Library; then he moved to a three-office suite in Osceola Hall, which at the time was an all men's dormitory; next he went to an office with a view of Recreational Services; and now, his largest office has a window in the Student Resource Center. There has also been three name changes from the Developmental Center to the Counseling and Testing Center, and now the Counseling Center.

Walton says what he liked most about his career was the continuous evolution of the counseling field. "It has never been stagnant," he says. When asked about his service to assist others, Walton says, "It has been very gratifying. It is easy for me to see the affects of my work because of the immediate feedback I receive. It has been a very satisfying career. UCF has been a good place to work."

Plans for retirement? Walton says first on his list is to take care of things around the house that he has never had time to do. He would also like to pursue his interest in music both as a performer and also with the creation of new music. As a part of this, he will be learning much more about computers. He would also like to research the measurement of the voice and how it reflects emotional states of mind. "There is much more in the voice than we are usually aware of," says Walton. In the future, he may have his own private counseling practice.

People in the News...

Welcome Aboard New SDES Employees

- **Sophie Cortes-Thomas**, office manager, Orientation Services
- **Claudia Dumas**, program assistant, Undergraduate Admissions
- **Lisa Fenton**, senior secretary, International Student and Scholar Services (ISSS)
- **Sonia Gonzalez Smith**, counselor/advisor, First Year Advising and Exploration
- **Ranetta Guinn**, coordinator, Student Financial Assistance (SFA)
- **Kathy Joshi**, program assistant, ISSS
- **Jessica Kippax**, secretary, Daytona Beach Campus
- **Rachel Montgomery**, coordinator, Career Development Services, Career Resource Center
- **Gregory Saunders**, senior fiscal assistant, Housing and Residence Life
- **George Stelma**, coordinator, SFA
- **Albertha Sheppard**, program assistant, Student Government Association (SGA)
- **Sandra Trainor**, program assistant, SGA

Farewell...

• **Jan Lloyd** is leaving UCF after 10 years of employment to pursue her Ph.D. in Student Affairs Administration at the University of Georgia. Lloyd began working with the UCF's Human Resources department, then moved to Student Government Association, and, finally, the LEAD Scholars Program. She has been working with the LEAD Scholars Program since 1995.



"UCF has been a wonderful home to me over the years and I am proud to see its growth and quality improvement since I have been here. Our SDES staff is the best, and collectively, we have made a difference with the university and the students. I feel honored to have been a part of that," says Lloyd.

• **Bobby Woodard** in Recreation and Wellness Center and **Triscia Panarello** in Housing and Residence are leaving UCF as well. Woodard is going to the University of Georgia to pursue his Ph.D. and Panarello will be moving to Miami and working in the housing department at Florida International University.

Kudos on Promotion

Rob Ryan is the new senior building manager for the Student Union. Ryan has been with the Student Union since 2000 and will be starting Graduate School in the fall.



Sheryl Gamble, RPh, manager of the UCF Pharmacy, has been elected to the Central Florida YMCA Black Achievers Board of Directors. Gamble, a graduate of the FAMU School of Pharmacy, has been a staff member of Student Health Services since 1995.

SDES Staff Council Member Steps Down

Nina Shurdom is stepping down from her role as a member of the SDES Council after two years of service. SDES administrators would like to express appreciation and thanks to Shurdom for her contribution to the SDES Council. "It was an educational and enlightening experience," says Shurdom. "It is so encouraging to know that we have such a caring group working in the background to carry through the SDES Council mission."



Shurdom was born and raised in Amman, Jordan. Shortly after graduating from high school, she left Jordan to pursue her higher education in the United States. Shurdom received both her bachelor's and master's degrees from the University of Miami. In 1989, she moved to Orlando and began working at UCF in the Office of Student Financial Assistance (SFA). "Nina has been an invaluable employee for SFA ever since she came to UCF," says Lisa Minnick, associate director of SFA.

Please submit your July 2003 UKnighted newsletter articles to jpardo@mail.ucf.edu by June 15th.

The UCF Creed

Integrity, scholarship, community, creativity, and excellence are the core values that guide our conduct, performance and decisions.

INTEGRITY

I will practice and defend academic and personal honesty.

SCHOLARSHIP

I will cherish and honor learning as a fundamental purpose of my membership in the UCF community.

COMMUNITY

I will promote an open and supportive campus environment by respecting the rights and contributions of every individual.

CREATIVITY

I will use my talents to enrich the human experience.

EXCELLENCE

I will strive toward the highest standards of performance in any endeavor I undertake.



UNIVERSITY OF CENTRAL FLORIDA

SDES Employee Awarded Plaque for Dedication



A service award plaque was presented to Saioa de Urquiza, coordinator of Florida Foundation for Future Scientists (FFFS). The plaque was presented by Jane Hart,

FFFS Board member and Service Committee chair, in appreciation of de Urquiza's outstanding support and contributions to the State Science and Engineering Fair of Florida. In addition, de Urquiza was presented a commemorative pin by Sharon Suits, Scientific Review Committee (SRC) chair, for her hard work and dedication to SRC.

SDES Council 2002 - 2003

Mission: Strengthen communication among employees, improve the general employee environment, build affiliation among employees within division and create awareness of the mission of Student Development and Enrollment Services.

If you have any ideas, suggestions or comments, please contact a SDES Council member.



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Points of Pride. . .



Students Develop Visions and Plans at Institute

UCF had 19 students who participated in the LeaderShape 2003 Institute where they learned about leading with integrity and developed vision statements that they hope to implement at UCF.

The visions included concepts, such as body image, increasing on-campus involvement, developing relationships with the Orlando community, improving the Greek system and promoting a positive image for SGA. “Students are excited and energized and want to make LeaderShape Florida a permanent part of UCF, but also want to develop a campus-based institute in the next two years so that more UCF students can participate,” says Jan Lloyd, director of LEAD Scholars Program.

“LeaderShape has opened my eyes to what it really takes to be a leader. It enabled me to formulate a vision, find the means to accomplish that vision, and introduced me to a supportive network of students and staff who will continue to motivate and encourage me to turn my vision into reality” said Joshua Wagoner, UCF participant.

This was the first statewide LeaderShape program in partnership with Florida State University, University of Florida and the University of North Florida.

Turnitin Software Presented at Faculty Conference

The Office of Student Conduct delivered presentations on academic integrity for the Faculty Teaching and Learning Center’s Summer 2003 Conference on April 30 and May 1. Patti MacKown, director of Students Rights and Responsibilities, and Nadine Hosni, coordinator of Student Conduct, along with Nancy Stanlick from the Department of Philosophy discussed cheating and plagiarism at UCF and presented the “turnitin.com” software that is available to all faculty and staff. “The two sessions were well-attended and received positive reviews,” said Hosni.

Probation Rates Among Freshmen Decrease

This past fall, 11 percent of First Time in College (FTIC) students found themselves on academic probation compared to 13 percent in fall 2001. Academic Development and Retention (ADR) Probation Intervention Program was introduced on WebCT this past spring.

The Web-based program includes a study skills assessment that identifies study skill weaknesses and the results are forwarded to the academic advisor. All new students on academic probation must meet with their advisor to review the assessment results and to develop strategies for improving their GPAs. The Web-based program also includes links to campus resources as well as printable tip sheets.

Additionally ADR offices are available to assist students who are experiencing academic difficulty. Probation students can elect to take SLS 1501, Strategies for Student Success, a course designed to help students improve time management, note taking, goal setting and test taking strategies. Students who do not take the course can take advantage of academic study skills workshops offered through SARC.

SWAT 5K Fun Run and Walk



The annual SWAT 5K Fun Run and Walk was held at Greek Park on April 11. The overall male winner was Matthew Gowen (17:23) and overall female winner was April Snow (19:25). Team Spirit Awards (for most team members) went to the Library Checkouts, Alpha Delta Pi Sorority, Student Health Knight Riders and Kappa Sigma Fraternity. Music, refreshments and door prizes were included in the event.

Enrollment Certification to Go Online

Effective with fall 2003 term enrollment, the Registrar’s Office no longer will provide enrollment and degree verifications by telephone, but offer online access for this function. Testing of the new Web-based service, which will allow students to order and transmit enrollment and degree verification at any time, begins this summer. This service will be free to currently enrolled students; however, a cost will be assessed to former students and third-party requests. Students will be informed to go online and print their own enrollment certifications at the Registrar’s Office Web site, through the online *Schedule Web Guide* and various other media.

SARC Surveys Student Satisfaction Online

A new record was set when 373 students participated in the Student Academic Resource Center (SARC) Student Satisfaction Survey conducted the first time online throughout February. Once a year, SARC welcomes students to participate in a survey and offer feedback about their experiences using these services, which include: advising, independent study facilities, lab computer use, testing, and tutoring and SI sessions.

47 percent of the participants indicated the quality of service was outstanding and another 28 percent rated high satisfaction. When students were asked how they first learned about SARC services, 170 out of 373 students responded their professor told them. When students responded to the open-ended question, they made comments, such as, “SARC is a good place to come between classes and study in a quiet environment,” and “SARC is a great service to all the students at UCF. The services are invaluable, and I don’t know what I would do without them.”

Officials Banquet Honors Students

Students were honored for their efforts throughout the 2002-2003 year at the Intramural Sports Officials Banquet held on April 18. Eight student officials were honored with awards for being the best in their respective sports. One student, Jason Human, was awarded the overall “Official of the Year” award, which was voted on by his peers. Human is a freshman and completed his first year in the intramural sports program.

The Supervisor of the Year award was given to Camille Jackson, who excelled in the area of leading the intramural staff. Jackson is a junior management major who has worked with intramural sports for two years. Harris Ambush was the recipient of the Associate Director’s award for his contributions to the success of the intramural sports program. Ambush graduated in the spring with a degree in marketing.



Vincent Mumford was the keynote speaker at the banquet

Vincent Mumford, assistant professor for the College of Education, was the keynote speaker for the banquet. Mumford spoke to over 80 guests about the vital role that leadership development through sports can play in the lives of many people.



Students discuss their Tunnel experience in the debriefing room

Today's Issues Experienced in Tunnel

This was the second year that UCF experienced the Tunnel of Oppression program. The Tunnel of Oppression is an interactive, multi-media display dealing with issues of oppression in today's society. It is set up as a walk through "haunted house type of experience" only the images and scenes that one is faced with are real challenges of the world that we live in. The scenes displayed issues, such as terrorism, AIDS/HIV discrimination, hate crimes based on sexual orientation, date rape, racial profiling and hip hop culture, educated bigotry, the impact of lynching and slavery and the right of choice.

The display is followed by a debriefing session facilitated by trained counselors in which participants have a chance to discuss some of the issues that they experienced. It is here where the students have an opportunity to process emotions and talk about the impact that this brief experience had on their lives. Students made suggestions of other issues that could be added to the program, such as people with physical or mental disabilities, the homeless, the elderly eating disorders and body image.

When asked which room affected them the most, students responded that the Wall of Hatred stood out especially when someone yelled words of hate. Germaine Crow, Counseling Center psychologist, organized, recruited and trained facilitators for the debriefing component of the Tunnel and various campus offices and organizations collaborated on this event.

In addition to the attendance of the UCF students, there were 40 students from a local high schools that attended the event.

Breakfast Held in Appreciation

The annual Student Conduct Board Appreciation Breakfast was held on May 15. The occasion was a celebration of gratitude to thank UCF's Student Conduct Board members for their hard work, dedication and participation in 117 formal conduct hearings held during the 2002-2003 academic year.

The Student Conduct Board is composed of UCF faculty, staff and students. The event was well attended by many of the board members.

Online Training for Student Records Access

Do you need Student Records access but don't have time for training? The PeopleSoft Training team has developed Web versions of the Student Records Inquiry One (SR 2010) and Two (SR 2020) courses. These self-paced online training courses include topics, such as viewing a student's major, degrees, academic standing, term honors, grades or schedule, term activation, appointment time, GPA statistical data and transfer credit information.

UCF's online courses are provided on the WebCT platform and the team recommends Internet Explorer for easy navigation. Users will be given one week to complete the course. The prerequisites for the classes include completion of the Introduction to PeopleSoft (PS 1000) for SR 2010 and both PS 1000 and SR 2010, for Student Records Inquiry Two. For more information and to register, visit Web site: training.ucf.edu.

Pageant Contestants Gather Items for Military Troops

The 42 Miss Florida 2003 contestants accepted the challenge of board member Joanne Ferraro to support the Operation Shoebox. Contestants brought 141 shoeboxes filled with items from the required list with notes of encouragement for the men and women in uniform to the Pageant's Orientation in St. Petersburg on May 3. Hand sanitizers, sun block lotion, toothpaste, stationery, beef jerky and disposable camera were included on the list.

UCF's Miss Florida Katie Carson and Miss Florida Pageant contestants Ericka Dunlay, Kristy Burgess, Emily Martin, Christine Cooper and Genieve Jahn participated in the Operation Shoebox event.

Peggy and Andre Chiasson, founders of Operation Shoebox, accepted the donations and thanked all for their support of the military troops.

The Undergraduate Admissions (UA) Office has had another outstanding year of recruitment. Admission for the summer and fall for incoming freshman is closed due to the number of competitive applicants we had this year. Eight very successful on-campus open house events were hosted showcasing our UCF campus to prospective students and their families. For the first time, we had high school counselors come to UCF for an overnight visit. This spring, UA wrapped up the travel season, out-of-state, participating in national college fairs in Georgia, Maryland, Massachusetts, New Jersey and New York. The Office of Undergraduate Admissions' staff is looking forward to the upcoming year and is excited to move into the new University Welcome Center next spring.

by Melissa Haas, assistant director Undergraduate Admissions

Address Changes To Be Updated Quarterly

A recent PeopleSoft Standards Committee meeting approved the updating of campus-wide addressing three times a year, effective immediately. The changes will be made in PeopleSoft Addresses in March, August and October.



Emily Ann Kukulies, Rockin' Ron and Stacey Lazenby

Handshake Tour Visits SDES Office

On May 19, the UCF Student Leadership Programs office received a visit from the COOL 100.3 radio station as part of their Mike Harvey Handshake Tour. This is how it began . . .

Stacey Lazenby, LEAD Scholars Program staff, and Emily Ann Kukulies, Office of Student Activities staff, went on a weekend cruise to the Bahamas. Lazenby and Kukulies performed at the ship's karaoke and an audience participant voiced his amazement of the women's lack of intimidation by the other vocalists' talent. Lazenby says, "When he shared his less than enthusiastic unsolicited opinion of our rendition of 'Natural Woman,' we asked what credentials he had to be a judge of musical talent. That is when he revealed his status as an Orlando area DJ for an Oldies station. I recognized him as DJ Rockin' Ron from COOL 100.3."

While he was not impressed with the performance, he was impressed that Lazenby knew of the station and the Handshake Tour. After a short conversation and photo session, Rockin' Ron promised to push UCF Student Leadership Programs to the top of the list to be the next stop on the tour.

"The karaoke performance in international waters did not gain us a spot on American Idol, but did result in free donuts and some publicity for UCF," says Kukulies. The Mike Harvey Handshake Tour is a weekly contest in which an office can win breakfast and a visit from the radio personalities of the Mike Harvey Morning Show.

A photo of the visit can be seen at: www.cool100fm.com/photos/handshaketour/harveyhandshake2.html

