

SDES Implements Several Changes

Academic Development and Retention:

Student Development and Enrollment Services (SDES) has undergone recent changes with Mark Allen Poisel and DeLaine Priest, who have been appointed permanently to their former interim positions within the unit of Academic Development and Retention (ADR) effective the first of June.

Poisel has been serving as interim associate vice president for ADR since October 2004, where his responsibilities have expanded considerably during the last several months. "I am very excited about this new opportunity and chance to lead ADR with a new vision of emphasizing the success of our students, especially freshmen and sophomores. UCF has so many more students coming in with credit that we must take a broader view of how it will impact retention and graduation," says Poisel.



Mark Allen Poisel

Before serving as interim associate vice president, Poisel had served as assistant vice president for First Year Transitions from 2001-04. Poisel and the ADR office will soon be moving to the SDES suite 282 in Millican Hall. According to Poisel, ADR will have a new spin on it for the upcoming years as the unit changes and moves forward. "My vision of ADR will include continuing the great success that Maribeth Ehasz, former associate vice president of ADR, has had in creating the ADR team. I hope to add an emphasis on the sophomore year and undeclared students so that ADR can enhance the services provided to students in order to increase the satisfaction, retention, and graduation of UCF students."

"I am very happy that Ms. DeLaine Priest has been appointed to the position of assistant vice president for Student Success Services. DeLaine is an excellent leader and has already brought many new ideas and initiatives that will foster student success. As part of the transition, we are changing DeLaine's title to assistant vice president for Student Success Services. This change emphasizes her role in the Student Success Center in Phillips Hall and begins to foster our commitment to students beyond the first year."



DeLaine Priest

Prior to serving as interim assistant vice president, Priest served as director of the Student Academic Resource Center and University Testing between 1999 and 2004. Priest also served in the Office of Quality Initiatives and the Office of Multicultural Academic Support at UCF. According to Priest, the Student Success Center will play a vital role in the transition, progression, persistence and academic success of UCF students. "My goal is to continue to be committed to excellence and provide high quality academic support services, academic advising, retention programs and delivery of services that will lead to a fulfilling and successful experience for UCF students," said Priest.

Administrative Services:

The SDES Administrative Services Budgets and Personnel area has been working with SDES Technology staff to streamline and simplify the Human Resource (HR) and budget functions. HR has implemented the online employment system for both the USPS and A&P classes. While there are many benefits to this new and improved system, it does not address SDES workflow. According to Dave Pavlonnis, director of Budgets and Personnel, the technology staff have already been testing a new online



The Technology staff discussing SDES online systems. Left to right: Aaron Spies, Senior Computer Technician, Fred Okumu, Systems Specialist and Casey Hill, SDES Technology Manager

SDES Position Vacancy Announcement (PVA) system, which will provide all the benefits of HR's online system. This system will be more user friendly to SDES employees because it was designed with the SDES end user in mind. A key feature that was added to the SDES system is a way for appropriate personnel to view and check the status of the document. The technology staff report they anticipate the system to be fully operational by the new fiscal year.

"We are also working on an online system addressing some of the budget functions," says Pavlonnis. "The initial three areas we are focusing on are Budget Transfers, ID Transfers and use of Concession and Foundation funds. The major benefit that the direct reports will see with the Concession and Foundation funds is their available balances, which will be updated with each request. We are expecting this system to be in operation by the beginning of the all semester."

These online systems will be secure so only appropriate individuals have access and will provide easy tracking for all users. Administrative Services will also be able to run a variety of useful reports. The Budgets, Personnel and Technology areas of Administrative Services work together to better serve their customers, SDES Departments.

Kudos to SDES Techs

"I don't know where I'd be without the SDES Computer Support, especially Eric Rutenbur," says Kathleen Connolly, First Year Advising and Exploration. "I'm over in Pegasus Landing, which means he has to drive over here thereby losing his parking spot on campus. It's not just the technical support, but his personality that really impresses me. He explains things in plain English, patiently listens to my concerns and provides solutions. He does this in a professional and cheerful manner all the time."

"I always joke with the tech guys that I am their problem child, says Judy Pardo, Assessment and Planning. "With the complicated programs I use, my call tickets offer them challenges they may not come across anywhere else. The techs are always prompt and courteous. They have set up my computer so that I can work quickly and efficiently—thank you SDES techs."

People in the News...

Welcome Aboard New SDES Employees

- **Gloria Laureano**, faculty administrator and director, First Year Advising and Exploration (FYAE)
- **Nicholas Pantloni**, counselor/advisor, FYAE
- **Darren Skinner**, counselor/advisor, FYAE

Division Changes

- **Gloria Laureano** is the new director for First Year Advising and Exploration (FYAE). For the past two years, she has held the position of coordinator and visiting assistant to the chair at the UCF Department of Educational Research, Technology and Leadership. From 2000-03, she served as the assistant director for Office of Student Services, College of Education. Laureano also has five years of direct academic advising and counseling experience at UCF and Florida Gulf Coast University. She earned her Ed.D. in Educational Leadership, Higher Education in 2003. "To help our students succeed with their transition to the university, we must consider the development of the whole student and create opportunities for collaboration and partnerships that contribute to student learning," says Laureano.
- **Mark Allen Poisel** is now associate vice president for Academic Development and Retention.
- **DeLaine Priest** is now assistant vice president for Student Success Services.



Gloria Laureano

Awards and Recognition

- **Dana Juntunen**, assistant director, and **Michelle Tano**, coordinator, Office of Student Conduct, attended the 2005 Donald D. Gehring Campus Judicial Affairs Training Institute in Salt Lake City, June 8-12. The institute is based upon the "Ten Critical Competencies of Campus Judicial Affairs Officers" which in turn were derived from a survey of senior student affairs officers by Waryold and Janosik. These competencies are: Due Process, Drafting/Creating a Code, Applicable Laws and Mandates, Record Keeping, Student Development Theory, Issues of Diversity, Ethics and Professional Integrity, Decision-making, Political Climate/University Governance and Forums of Adjudication.
- **Meredith Lively Varner**, area coordinator, Housing and Residence Life, attended the Regional Entry Level Institute (RELI) sponsored by the Southeastern Association of Housing Officers (SEAO) at the University of Mississippi in Oxford, June 2-4. RELI is an intensive three-day professional development seminar featuring activities for entry-level

professionals who aspire to mid-level positions in housing and residence life.

Publications

- **Dennis Congos**, FYAE academic advisor has published an article in the Internet publication *Learning Center Newsletter* entitled, "To other voices crying in the wilderness of ignorance." It focuses on the discouraging ignorance of those in the field of education and the relationship between the skills for learning and any consequent learning. Congos will be writing monthly articles in the *Learning Center Newsletter*. For more information, visit: www.learningassistance.com.



Staff and visitors joined in the celebration of the completion of the renovation of the Registrar's suite on May 25.

Health Center Wins Award

UCF Student Health Services has received the prestigious Koster Grant, awarded annually at the American College Health Association (ACHA) Conference. The award was presented at the opening session by Connie Crithfield of Case Western Reserve University, representing ACHA and Teresa Koster of the Koster Foundation. Michael Deichen, M.D. and Patricia Stuart, Advanced Registered Nurse Practitioner, Student Health Services, accepted on behalf of UCF. The award is based upon research performed by Stuart, working in conjunction with Dr. Deichen, Mary Lou Sole, COPHA, and Terry Wheeler, Student Health Services. Stuart is conducting research that is validating the 24/7 WebMed triage system. UCF Student Health Services is the national beta testing site for this innovative Web-based system.

The conference, held June 7-11 in San Diego, was attended by approximately 2,000 college and university health professionals from all over the U.S. and Canada.



Left to right: Dr. Michael Deichen, Teresa Koster, Patricia Stuart and Connie Crithfield.

The UCF Creed

Integrity, scholarship, community, creativity, and excellence are the core values that guide our conduct, performance and decisions.

INTEGRITY

I will practice and defend academic and personal honesty.

SCHOLARSHIP

I will cherish and honor learning as a fundamental purpose of my membership in the UCF community.

COMMUNITY

I will promote an open and supportive campus environment by respecting the rights and contributions of every individual.

CREATIVITY

I will use my talents to enrich the human experience.

EXCELLENCE

I will strive toward the highest standards of performance in any endeavor I undertake.



UNIVERSITY OF CENTRAL FLORIDA

SDES Council 2005 - 2006

Mission:

Strengthen communication among employees, improve the general employee environment, build affiliation among employees within the division and create awareness of the mission of Student Development and Enrollment Services.



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Left to right: Brandie Hollinger, Kari Floyd, Micki Meyer and Megan McKenna

UCF Women Student Leaders find Purpose, Power and Progress

UCF women student leaders Kari Floyd, Brandie Hollinger and Megan McKenna were selected to attend the American Association of University Women (AAUW) Student Leader National Conference at America University in Washington, DC. The theme of the conference was Purpose, Power and Progress and focused on information, skills, and resources that college students need in order to address challenges for women on campus and throughout the world.

"Through this conference, I learned that the issue of Women's Equity in social, economic and political areas is not a dead issue," said Hollinger. "It is a topic that deserves great attention. Through my involvement in Student Government, I will help inform people

Freshmen Catch the Summer B Buzz

First Year Transitions (FYT) and Housing and Residence Life developed programming initiatives to connect freshman students admitted for the summer B term to various academic and campus resources. The theme is "Catch the Summer B Buzz." Between the two units, 21 different outreach programs were developed to assist students in their academic and personal development along with introducing them to fun aspects of being a UCF student. The LINK First Year Experience Program will be offering LINK Loot at each of these events to reward student participation. Students will have the opportunity to win prizes (personal computer, I-POD, and a PDA) based on the number of points earned in a drawing at the end of the summer.

FYT, consisting of the Student Academic Resource Center (SARC), University Testing Center, First Year Advising and Exploration, and Transfer and Transitions Services, will be offering six workshops on topics such as: Deciding on a Major, Power Studying and How to Juggle Academics and a Job. They will also offer seven opportunities for students to connect with academic advisors through student information tables and through the

about these issues and hopefully become a strong influence on making changes."

"It was wonderful for our students to meet other women leaders from across the country," said Meyer. "They were able to share ideas, insights and thoughts on leadership and how to inspire women to get involved on campus."

Collectively, Floyd, Hollinger and McKenna are involved in many campus organizations and programs including the Student Government Association, Housing and Residence Life, LEAD Scholars Program, Greek Affairs and the President's Leadership Council.

Since 1881, AAUW has been the nation's leading voice promoting education, equity, lifelong education and positive societal change for women and girls.

This was the first time that women student leaders at UCF were selected and funded to attend the annual conference. Floyd, Hollinger and McKenna applied for the conference scholarships through a program set up by Maribeth Ehasz, vice president for SDES, Sharon Ekern, assistant vice president for SDES and Micki Pannozy Meyer, assistant director for LEAD Scholars Program. Over 20 women student leaders from across the UCF community had applied. Meyer attended the conference in Washington D.C. with the students.

From this experience Floyd, Hollinger and McKenna will identify the needs of women student leaders at UCF and will focus on creating positive environments and empowering women to get involved in leadership roles on campus and in the community.

Academic Advisor Connection where advisors will be ready to serve students at the SARC Lab, Nike Activity Center and the Marketplace.

Housing and Residence Life, consisting of LINK, the Academic Village and Off-Campus Student Services, will be offering eight different activities, including the Amazing Race UCF, Movie Knight, De-Stress'n Relief and Motivation for Finals, and a Mid-Knight Breakfast. Through these efforts, students will have the opportunity to become involved in campus activities and have the chance to meet other first-year students.

It all started with the Catch the Buzz—Summer B Bash at the UCF Pool. Over 13 different campus units and departments were on hand to assist students with their first week of classes. There was food, giveaways, music and games! The schedule of events is available on the LINK Web site: www.link.ucf.edu and on the First Year Transitions Web site: www.fyt.sdes.ucf.edu.



UNIVERSITY OF CENTRAL FLORIDA

FROM PROMISE TO PROMINENCE
CELEBRATING 40 YEARS

The First Year Bunch



Advising Web Site Has New Look

Does looking at a group of academic advisors remind you of a television show that aired in the early 70's and featured a family in a bunch? It should, if you've visited First Year Advising and Exploration (FYAE) Web site: www.firstyear.sdes.ucf.edu. The concepts for the Web site, which has undergone changes in the past year, came from the vision of FYAE advisor Iceney Cesar and Adam Pallesen, a UCF student and FYAE Webmaster.

"We were looking for ways to use the Web site as a means for us to reach as many of our students as possible," Cesar said. Pallesen said the inspiration for the design was from the "fun" office environment he had sensed already.

In addition to the new front page theme, the Web site features a picture and biography of each first-year advisor, including his or her educational background, the majors he or she advises, hobbies and interests. A calendar of events has also been included which features FYAE outreach events and dates from the university's academic calendar. Cesar said the overall look has changed to be more user friendly.

Through offering additional information and the new look, Pallesen said he hopes both incoming students and current first-year students will be more likely to use the office's resources and come in to see their advisor. According to Pallesen, a junior studying graphic design hopes to continue creating Web sites for businesses in the future. He regrets only using the resources of FYAE once when he was a freshman, and doesn't want to see that happen to others.

"We want the Web site to be a resource for all aspects of our First Year Advising and Exploration office and First Year Transitions," Cesar remarked.

Please submit your August 2005 UKnighted newsletter articles to jpardo@mail.ucf.edu by July 15.